

**From:** John Pescow  
**Sent:** Friday, January 23, 2026 2:48 PM  
**To:** Consumer Correspondence; Jean Mclean-Sinatra  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 214282

Please, add to docket 20250052.

-----Original Message-----

From: Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>  
Sent: Friday, January 23, 2026 2:30 PM  
To: John Pescow <JPescow@PSC.STATE.FL.US>  
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 214282

John  
Please forward to Clerk's.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Friday, January 23, 2026 12:42 PM  
To: Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>  
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 214282

Send to john to forward to clerks, reminder, don't log duplicates.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, January 21, 2026 8:45 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 214282

#### CUSTOMER INFORMATION

Name: Donna O  
Telephone:  
Email:  
Address: 7350 Highway A1a Melbourne Beach FL 32951

#### BUSINESS INFORMATION

Business Account Name: 20250052-WS  
Account Number:  
Address: 7350 Highway A1a Melbourne Beach FL 32951

#### COMPLAINT INFORMATION

Complaint: Other Complaints against CSWR-Florida Utility Operating Company, LLC

Details:

Don't Agree with higher charges. We are being charged every month sewer charge, every other state it is bimonthly. We will take steps collectively to sue for the imposed charges.