

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Friday, May 1, 2026 11:33 AM
To: 'Tom Kuhn'
Cc: Consumer Contact
Subject: RE: Docket No 20250108-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

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From: Tom Kuhn <tomkuhn30@gmail.com>
Sent: Friday, May 1, 2026 11:27 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No 20250108-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Thomas J. Kuhn, Jr.
1460 Lake Drive
Grand Island, FL 32735
Tomkuhn30@gmail.com
317-850-1478

May 1, 2026

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Subject: Objection to Docket No. 20250108-WS, Proposed Water Rate Increase - Sunlake Estates Utilities, LLC in Lake County

Dear Commissioner,

I am writing to formally express my strong opposition to the proposed water rate increase requested by Sunlake Estates Utilities, LLC (Docket No. 20250108-WS) in Lake County. As a customer and resident, this drastic increase (78% to 190%) is unwarranted and will place a significant financial burden on my household.

My concerns include, but are not limited to:

- **Affordability:** The proposed rate increase is excessive compared to inflation and income growth. A [78% to 190%] increase is unjustifiable.
- **Quality of Service:** The current service provided does not justify higher rates, particularly regarding complete outages lasting several hours at a time, water smelling like rotten eggs when turned back on, the owner requesting us to maintain lawns but providing no relief on the sewer side for watering the lawn, and the lack of communication when water pressure drops.
- **Impact on Seniors/Fixed Income:** Many residents in this 55+ community are on a fixed income, and this increase will force them to choose between water service and other essentials. Along with their 5+% rent increase last year and projected 8% rent increase this year, it could even force some seniors to sell their homes or walk away from the house just to survive.
- **Attitude:** Sunlake Estates is not transparent with the ratepayers, they do not share any information with the ratepayers, their answer for increases is always the same "Because We Can".

I request that the Commission denies this rate increase and forces Sunlake Estates Utilities, LLC to review their entire operational efficiency before placing the burden on ratepayers.

I would propose an alternative: to allow Sunlake Estates Utilities, LLC to increase their rate every year by no more than the Cost Of Living increase the government allows the Social Security Administration to adjust retirement Social Security.

Thank you for your time and consideration of this serious matter. I look forward to a response regarding my concerns.

Sincerely,

Thomas J. Kuhn, Jr.

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