

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, May 11, 2026 8:13 AM
To: 'wbobaby@aol.com'
Cc: Consumer Contact
Subject: RE: Water rate increase requested by Sunlake Estates utilities LLC

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: wbobaby@aol.com <wbobaby@aol.com>
Sent: Saturday, May 9, 2026 7:43 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Water rate increase requested by Sunlake Estates utilities LLC

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Sent from AOL on Android

Re: Sunlake Estates Utilities, LLC
Docket No. 20250108-WS
Lake County, Florida
To Whom It May Concern,

I am writing regarding the proposed water rate increase requested by Sunlake Estates Utilities, LLC. The proposed increase of approximately 70% to 180% is unreasonable and would place a significant financial burden on the residents of our community.

Over the past several years, residents have already experienced substantial increases in lot lease fees and pass-through taxes, creating financial hardship for many homeowners, particularly those on fixed incomes. Adding a dramatic water rate increase at this time would only worsen that burden.

In addition, the utility's operational history raises serious concerns regarding maintenance and system management. According to records and resident experience, there were approximately 10 water main breaks in 2023, 29 breaks in 2024, and 15 breaks in 2025, with numerous additional breaks already occurring this year. These repeated failures have caused major inconvenience to residents, including water outages lasting for hours and repeated boil water notices lasting at least 48 hours. In many cases, these notices were not communicated promptly or adequately by park management.

The documents submitted to the Public Service Commission by Sunlake Estates Utilities, LLC indicate that only one complaint was received. This does not accurately reflect the widespread concerns and ongoing issues experienced by residents.

I believe the requested increase is unjustified and appears to stem from inadequate maintenance, deferred infrastructure repairs, and failures to properly identify and address leaks within the system. It is especially concerning that approximately 28% of the utility's water usage is reported as unaccounted for by management.

Residents should not be expected to bear the financial burden of operational inefficiencies and system losses.

I respectfully ask the Commission to deny the proposed rate increase and require Sunlake Estates Utilities, LLC to fully evaluate and improve its operational efficiency, maintenance practices, and infrastructure management before seeking additional costs from homeowners.

Thank you for your time and consideration.

Sincerely,

William Berg

1340 warmwood dr L48

Grand Island fla 32735