

**Tristan Davis**

**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Monday, May 11, 2026 8:24 AM  
**To:** 'Wayne and Alita Steinberg'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250108-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

**Tristan Davis**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

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**From:** Wayne and Alita Steinberg <wayneandalita@gmail.com>  
**Sent:** Saturday, May 9, 2026 3:38 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20250108-WS

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Dear Commissioner:

We are sending this email to express our **strong opposition to the exorbitant water rate increase** requested by Sunlake Estates Utilities, LLC (SLEU), **Docket No. 20250108-WS in Lake County**. The requested increase is totally unwarranted (78% to 190%), totally not in keeping with cost of living, and if granted will cause many of us an unmanageable financial burden.

We have lived at Sunlake Estates since 2010. Most concerning to us is that SLEU has based their request on exaggerated numbers. They claim there are 2.48 people per household in our community. This is a blatant exaggeration. At most the average number of people per household would be closer to 1.50. We know of no households that have more than two residents. Many

have only one resident. We, alone, are surrounded by houses that have only one resident. Lastly, they don't take into account that many (almost half) of the houses at Sunlake are only occupied for half the year as 'snowbirds' spend half the year in northern states.

In addition to their faulty numbers, we have had to live with water main breaks in this community since moving here in 2010. Never have we been given a number to call, other than notifying our community manager. Records will show that we had 10 water main breaks in 2023, 29 in 2024, and 15 breaks in 2025. Such poor service does not merit such an outrageous increase in our water rates.

There is also the issue of 28% unaccounted for water usage which needs to be looked into and which residents should not be held accountable for.

We respectfully ask that our concerns are addressed and no rate increase be approved at this point in time. Thank you for your attention to this matter.

Wayne A. Steinberg  
Alita J. Steinberg  
1275 Hudson Way  
Grand Island, FL 32735