

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, May 11, 2026 8:42 AM  
**To:** 'John Stiller'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250108-WS Sunlake Estates Utilities, LLC

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** John Stiller <jrsjr66@gmail.com>  
**Sent:** Sunday, May 10, 2026 4:35 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20250108-WS Sunlake Estates Utilities, LLC

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Dear Public Service Commission,

I am writing to formally oppose the proposed water rate increase of 70% to 180% regarding Sunlake Estates Utilities, LLC (Docket No. 20250108-WS) in Lake County. This increase is unjustifiable and would impose a significant financial burden on residents, many of whom are already facing hardship due to recent lot lease and tax increases.

The utility's infrastructure and management are clearly deficient, as evidenced by the following:

- Frequent Service Disruptions: There were 10 water main breaks in 2023, 29 in 2024, and 15 in 2025, with numerous additional breaks already occurring this year. These result in long outages and frequent 48-hour boil water notices that are often poorly communicated.
- Misleading Documentation: While Sunlake Estates Utilities, LLC claims only one complaint has

been submitted to the PSC, the recurring service failures indicate a much broader issue.

- Operational Inefficiency: Management has reported that 28% of water usage is unaccounted for. This suggests that the requested rate hike is a result of deferred maintenance and uninvestigated leaks rather than legitimate operational costs.

I ask the Commission to deny this rate increase. Sunlake Estates Utilities, LLC should be required to conduct a thorough assessment of its operational efficiency and provide a transparent plan to address the root causes of its increased expenses before any additional financial burden is placed on homeowners.

Thank you for your time and consideration.

Sincerely,

John Stiller  
1265 Warmwood Drive  
Grand Island, FL 32735