

**Tristan Davis**

**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Monday, May 11, 2026 2:13 PM  
**To:** 'mumofthree32@yahoo.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket 20250108-WS

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

**Tristan Davis**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

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**From:** mumofthree32@yahoo.com <mumofthree32@yahoo.com>  
**Sent:** Monday, May 11, 2026 2:00 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket 20250108-WS

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Re: Sunlake Estates Utilities, LLC  
(Docket No. 20250108-WS) in Lake County.

I am writing regarding the proposed increase of water rates anywhere from 70 to 180%. There is a few reasons I am going to outline in this letter as to why I do not feel any increase should be placed upon us at this time.

This increase is unjustifiable and will place a significant financial burden on every resident. We already have incurred a significant lot lease increase and pass through tax increase in the past couple years causing hardship for many.

There were 10 water main breaks in 2023, 29 breaks in 2024, and 15 breaks in 2025. Many unaccounted number of water main breaks already this year. The documents submitted to the PSC by Sunlake Estates Utilities, LLC state that only one complaint was submitted.

This has caused a substantial inconvenience as water can be out for hours at a time and then we are under a water boil for at least 48 hours which is not always communicated from the park manager.

The increase they are projecting on us is already collected in our lot rent monthly and also we pay a detailed water and sewer bill. I believe this request is “double dipping” asking for another increase outside of this is protected by statute 723 in the Florida law.

I believe this increase is due to lack of maintenance and deferred maintenance. Leaks not found or investigated. Please take into consideration 28% of our water usage is unaccounted for by management. Sunlake Estates Utilities, LLC is a independent utility and our landlord which is a severe conflict of interest.

I am asking the commission deny any rate increase. I feel Sunlake Estates Utilities, LLC should be required to access their entire operational efficiency before placing the burden on the homeowners and justify the legality.

Sincerely,

Timothy Mitchell  
Jennifer Harding

1355 Hudson Way Lot I-19  
Grand Island, FL 32735

815-545-8152