

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, May 12, 2026 12:12 PM
To: 'Joanne Jansen'
Cc: Consumer Contact
Subject: RE: Docket no: 20250108-WS

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Joanne Jansen <joselou99@aol.com>
Sent: Tuesday, May 12, 2026 12:09 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket no: 20250108-WS

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Dear Commissioner,

We are 10 year residents of Sunlake Estates and are writing to formally express our strong opposition to the proposed water rate increase requested by Sunlake Estates Utilities, LLC- in Lake County. This drastic increase is unwarranted and will place significant financial burden on most households in the community.

Our concerns include:

Affordability:

-The proposed rate increase is excessive compared to inflation and income growth.

-SLEU states there are 2.48 people per household in Sunlake Estates. We would like to see supporting documentation on this as all houses as we are aware of have 2 people many have 1.

-In addition to indoor daily use of water for necessary functions, Sun, Inc now mandates twice weekly watering of lawns and annual pressure washing of homes.

Quality of Service:

-Numerous water main breaks, often lasting hours at a time.

-The monthly invoice payments are made to SUN, Inc. Contact information for SLUE is not noted anywhere on the bill.

- Poor communication when water related issues occur.

Impact on Seniors/Fixed income:

-Many residents in this 55+ community are on fixed income, and this increase will force them to choose between service and other essentials.

- the 5+0% rent increase this year and projected 7% rent increase next year, increased water rate and overall significant increases in all aspect of daily living would make it impossible for most seniors to sustain a healthy lifestyle they worked all their entire life to enjoy.

Thank you,
Joanne Jansen

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