

Tristan Davis

From: John Plescow
Sent: Tuesday, May 12, 2026 12:55 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Proposed water rate increase

Please, add to docket 20250108.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, May 12, 2026 12:41 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Proposed water rate increase

Send to clerks 20250108

-----Original Message-----

From: Bobbi <pagreeneyes717@gmail.com>
Sent: Tuesday, May 12, 2026 12:11 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Proposed water rate increase

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Re: Sunlake Estates Utilities, LLC
(Docket No. 20250108-WS) in Lake County.

I am writing regarding the proposed increase of water rates anywhere from 70 to 180%. There is a few reasons I am going to outline in this letter as to why I do not feel any increase should be placed upon us at this time.

This increase is unjustifiable and will place a significant financial burden on every resident. We already have incurred a significant lot lease increase and pass through tax increase in the past couple years causing hardship for many.

There were 10 water main breaks in 2023, 29 breaks in 2024, and 15 breaks in 2025. Many unaccounted number of water main breaks already this year. The documents submitted to the PSC by Sunlake Estates Utilities, LLC state that only one complaint was submitted. This has caused a substantial inconvenience as water can be out for hours at a time and then we are under a water boil for at least 48 hours which is not always communicated from the park manager.

I believe this increase can only be due to lack of maintenance and deferred maintenance. Leaks not found or investigated. Please take into consideration 28% of our water usage is unaccounted for by management.

I am asking the commission please deny any rate increase. I feel Sunlake Estates Utilities, LLC should be required to access their entire operational efficiency before placing the burden on the homeowners.

Thank you,
Roberta Emanuel, resident

Sent from my iPhone