

5/1/2026

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Subject: Objection to Docket No 20250108-WS, Proposed Water Rate Increase - Sunlake Estates Utilities, LLC in Lake County

Dear Commissioner,

My husband, a purple heart recipients from Viet Nam and I, live at 1290 Sun Meadow Lane, Grand Island, Florida, 32735 a Sun Community, and we are writing to express our strong opposition to the proposed water rate increase requested by Sunlake Estates Utilities, LLC (Docket No. 20250108-WS) in Lake County. As a customer and resident, this drastic increase (78% to 190%) is unwarranted and will place a significant financial burden on my household.

Our concerns include:

- **Affordability:** The proposed rate increase is excessive compared to inflation and income growth. A [78% to 190%] increase is unjustifiable.
- **Quality of Service:** The current service provided does not justify higher rates, particularly regarding complete outages lasting several hours at a time, Sunlake Estates Utilities, LLC requesting us to maintain lawns but providing no relief on the sewer side for watering the lawn, and the lack of communication when water pressure drops. Along with the 29 main water breaks last year, we consistently lose water due to no maintenance being completed on the system. They only repair breaks. And with no knowledge of how they are losing water, and only reacting to the watermain breaks, what would prevent them to, in a few years, from asking for another excess rate increase?
- **Impact on Seniors/Fixed Income:** Many residents in this 55+ community are on a fixed income, and this increase will force them to choose between water service and other essentials. Along with their 5+% rent increase each year for the last couple of years and projected 8% rent increase this year it could even cause some to have to sell their home or walk away from the house just to survive.

I request that the Commission denies this rate increase and forces Sunlake Estates Utilities, LLC to review their entire operational efficiency before placing the burden on ratepayers.

Thank you for your time and consideration of this serious matter. I look forward to a response regarding my concerns.

Sincerely,

Richard And Doris "Debbie" Dare



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