

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, May 13, 2026 8:19 AM
To: 'Teri Conrad'
Cc: Consumer Contact
Subject: RE: Docket No.: 20250108-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Teri Conrad <tjp921@gmail.com>
Sent: Tuesday, May 12, 2026 6:44 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No.: 20250108-WS

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Teresa Conrad
1260 Sun Meadow Lane
Grand Island, FL 32735
tjp921@gmail.com
321-578-6813

May 12, 2026

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

SUBJECT: Objection to Docket No. 20250108-WS. Proposed Water Rate Increase - Sunlake Estates Utilities, LLC in Lake County

Dear Commissioner,

I am writing to formally express my strong opposition to the proposed water rate increase requested by Sunlake Estates Utilities, LLC (Docket No. 202150108-WS) in Lake County. As a customer and a resident, this drastic increase, (78% to 190%) is unwarranted and will place a significant financial burden on my household.

My concerns include, but are not limited to:

- **Affordability:** The proposed rate increase is excessive compared to inflation and income growth. 78 to 190% increase is unjustifiable.
- **Quality of Service:** The current service provided does not justify higher rates, particularly regarding complete outages lasting several hours at a time, Sunlake Estates Utilities, LLC demanding we maintain lawns but providing no relief on the sewer side for watering the lawn, and the lack of communication when water pressure drops.
- **Impact on Seniors/Fixed Income:** Many residents in this 55+ community are on a fixed income, and this increase will force them to choose between water service and other essentials. Along with their 5+/-% rent increase last year and the projected 8% rent increase this year, it could cause some to have to sell their home or walk away from the house just to survive.

I request that the Commission deny this rate increase and force Sunlake Estates Utilities LLC to review their entire operational efficiency before placing the burden on ratepayers.

Thank you for your time and consideration of this serious matter. I look forward to a response regarding my concerns.

Sincerely,

Teresa Conrad