

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, May 14, 2026 8:04 AM
To: 'Michele Adair'
Cc: Consumer Contact
Subject: RE: Docket Number 20250108-WS, Lake County Sunlake Estates Utilities LLC

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Michele Adair <madair62@gmail.com>
Sent: Thursday, May 14, 2026 7:51 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Re: Docket Number 20250108-WS, Lake County Sunlake Estates Utilities LLC

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I am writing regarding the proposed increase of water rates anywhere from 70 to 180%. I oppose this outrageous increase for quite a few reasons.

This increase is unjustifiable and will place a significant financial burden on every resident. We already have incurred a significant lot lease increase and pass through tax increase in the past couple years causing hardship for many.

There were 10 water main breaks in 2023, 29 breaks in 2024, and 15 breaks in 2025. Many unaccounted number of water main breaks already this year.

This has caused a substantial inconvenience as water can be out for hours at a time and then we are under a water boil for at least 48 hours which is not always communicated from the park manager.

I believe this increase is due to lack of maintenance and deferred maintenance. Leaks not found or investigated. Please take into consideration 28% of our water usage is unaccounted for by management. This unaccounted for water needs to be investigated and accounted for and transparency shared with the residents.

It is well known that this corporation is profitable which is public knowledge. I personally will no longer accept corporate America placing unfair financial burdens on vulnerable seniors.

I am asking the commission to deny any rate increase. I feel Sunlake Estates Utilities, LLC should be required to access their entire operational efficiency with transparency before placing the burden on the homeowners.

Thank you for your consideration and ask that you consider your decision as if your own parents or family were experiencing this unfair and unsubstantiated increase!

Joyce Michele Adair
Sunlake Estates Resident