

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, May 14, 2026 12:00 PM
To: 'ronald putnal'
Cc: Consumer Contact
Subject: RE: Sunlake Estates Utilities, LLC Docket # 20250108-WS in Lake County

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: ronald putnal <rjputnal1@yahoo.com>
Sent: Thursday, May 14, 2026 11:58 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Sunlake Estates Utilities, LLC Docket # 20250108-WS in Lake County

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I am writing to address the proposed rate increase of water rates of from 70-180%% due to take effect in August of 2026.
There were 10 water main breaks in 2023, 29 breaks in 2024, and 15 breaks in 2025. There have been many unaccounted breaks so far this year.
The documents submitted to the PCS by Sunlake Estates Utilities, LLC state only one complaint was submitted.
This has caused substantial inconvenience as water can be out many hours at a time and we will be under boil water mandate for at least 48 hours. These water breaks are not always communicated in a timely manner from management.
I believe this increase is due to lack of maintenance and deferred maintenance. Leaks are not found or investigated. Please take into account 28% of our water usage is unaccounted for by management.

The proposed rate increase will place an unjustifiable and significant burden on every resident. There have already been hefty increases in lot rent as well as pass through taxes and other assessments.

I am asking the commission to please deny any rate increase at this time. Sunlake Estate Utilities LLC should be required to access their entire operational efficiency before placing the burden on the homeowners.

Thank you for your consideration,
Cora L. O'Rourke
Resident, Sunlake Estates

Ron "Reach up as far as you can, and God will reach down all the rest of the way."