


Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

May 4, 2026

CORRESPONDENCE
5/14/2026
DOCUMENT NO. 02895-2026

 **Niela Brooks**
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Grand Island, FL 32735-9776
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Subject: Objection to Docket No 20250108-WS, Proposed Water Rate Increase - Sunlake Estates Utilities, LLC in Lake County

Dear Commissioner,

I am writing to formally express my strong opposition to the proposed water rate increase requested by Sunlake Estates Utilities, LLC (Docket No. 20250108-WS) in Lake County. As a customer and resident, this drastic increase (78% to 190%) is unwarranted and will place a significant financial burden on my household.

My concerns include, but are not limited to:

- **Affordability:** The proposed rate increase is excessive compared to inflation and income growth. A [78% to 190%] increase is unjustifiable.
- **Quality of Service:** The current service provided does not justify higher rates, particularly regarding complete outages lasting several hours at a time, Sunlake Estates Utilities, LLC requesting us to maintain lawns but providing no relief on the sewer side for watering the lawn, and the lack of communication when water pressure drops.
- **Impact on Seniors/Fixed Income:** Many residents in this 55+ community are on a fixed income, and this increase will force them to choose between water service and other essentials. Along with their 5+% rent increase last year and projected 8% rent increase this year it could even cause some to have to sell their home or walk away from the house just to survive.

I request that the Commission denies this rate increase and forces Sunlake Estates Utilities, LLC to review their entire operational efficiency before placing the burden on ratepayers.

Thank you for your time and consideration of this serious matter. I look forward to a response regarding my concerns.

Sincerely,

Sign Here Niela A Brooks

2026 MAY 14 AM 11:28
COMMISSION
CLERK



Niela Brooks
1515 Lake Dr
Grand Island, FL 32735-9776

DISTRIBUTION CENTER

2026 MAY 14 AM 7:21



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