

Office of Commission Clerk
2540 Sherman Oak Blvd
Tallahassee Fl. 32399-0850

Docket # 20250108-WS
Dear Commission,

2025 MAY 14 AM 11:28
COMMISSION CLERK

I strongly disagree with the proposal of an extreme water rate hike of 78-190%.

Besides everyday essential water use in the home

Jan 2026, Sunlakes added to our prospect 2 times a week watering the yards - washing house - drive way annually with no reduction on sewer

Sunlakes reports 454 homes average approx: 5900 gal a month is used 2 in home, many with one person.

40% of residents leave for the summer up to 6 months a year.

The fact of 54 water breaks in 3 years is excessive. Boiling water for washing ^{cooking} buy bottled water - filling buckets for toilets is common place.

27.63% unaccounted for water loss is on going and excessive.

2.

could no findings to where it's being lost.

- No meter to determine the amount of loss.
- 10 years of no filing and accounting errors continually
- No contact inf or numbers on bills from Sun. to report a concern or complaint.
- How does this fit in resident our use

The quality of service doesn't justify this outrageous increase of 78% / 190%

Our 55+ Community in Grand Island should not be burdened with ill managed company debt.

- Poor management in community and at corporate level.
- Poor judgement on accounting
- High unsubstantiated taxes and ad-valorem charges on NON-owned property. Raised 5.4% this year.

Having worked for 45 years
to be independent, safe
and healthy individuals
in retirement, many on a fixed
income, should not have to
fix a 188,000 developed lot
company with 552 parks
financial issues.

Thank you
for opportunity to have a say.

Jaqueline Cichy (Cichy)
2275 Grand Towers
Grand Island Fl.
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