

Nickalus Holmes

From: Cynthia Kaiser <cakaiser215@gmail.com>
Sent: Thursday, May 14, 2026 3:02 PM
To: Records Clerk
Subject: Docket No: 20250108-WS

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Dear Commissioner,

My name is Brandon Weichert and I am four-year residents of Sunlake Estates and are writing to formally express my strong opposition to the proposed water rate increase requested by Sunlake Estates Utilities, LLC (SEUL) - (Docket No. 20250108-WS) in Lake County. This drastic increase (78% to 190%) is unwarranted and will place a significant financial burden on most households in the community.

I live with my disabled mother as she requires live-in assistance. She lives on a fixed income and often struggles to make ends meet. I do the best I can to care for her and help financially, however, my contributions are small due to time spent with her care.

I think this rate is unfair given the quality of service and the financial impact it will have on this community.

- Quality of Service: The current service provided does not justify higher rate:
 - Poor communication when water-related issues occur
 - Excessive water main breaks
 - Lack of assistance with water-related issues
 - Inability to contact the Utility
- Affordability and Impact on Seniors/Fixed Income:
 - Many residents in this 55+ community are on a fixed income, and this increase will force them to choose between water service and other essentials.
 - The 5+% rent increase this year and projected 7% rent increase next year, increased water rate and overall significant increases in all aspect of daily living would make it impossible for most seniors to sustain a healthy, comfortable lifestyle they worked their entire lives to enjoy. Many are already struggling to pay their increasing pass-through taxes. This increase has the potential to cause some to have to sell their home or walk away from the house to simply survive.

I have reviewed the documents submitted by SLEU as well as the audit conducted by the Commission and have many concerns with SLEU's questionable accounting and reporting practices. We understand an increase is inevitable; however, a 78% increase is grossly excessive. I request that the Commission denies this rate increase and forces Sunlake Estates Utilities, LLC to review their entire operational efficiency before placing a crippling burden on ratepayers.

Thank you for your time and consideration of this serious matter. I look forward to the meeting on May 15th to hear the response to our concerns.