

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, May 14, 2026 3:22 PM
To: 'Kip Bower'
Cc: Consumer Contact
Subject: RE: Sunlake Estates Utilities. LLC (Docket No. 20250108-WS)

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Kip Bower <amb5528@yahoo.com>
Sent: Thursday, May 14, 2026 3:21 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Re: Sunlake Estates Utilities. LLC (Docket No. 20250108-WS)

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I am writing with regards to the potential increase in water usage rates from 70% to 180% proposed by Sunlake Estates Utilities, LLC for residents of Sunlake Estates. I have been a resident for over 5 years and have been subject to yearly increases in cost ranging from lot rent to waste removal during my five years. Although I would have preferred no increases, I fully understand how inflation places a burden on not only myself, but corporations as well, necessitating Sunlake Estates Utilities to account for increases in their operating costs. I also fully understand these costs are inevitably passed on to their customers, as with any for profit business.

However, there is no justification for this proposed increase other than extremely poor management by Sunlake Estates Utilities, LLC and their failure to address issues with the water infrastructure on a year-to-year basis. This may have been due to a desire to keep their operating costs to a minimum in hopes of a healthier bottom line, but that is speculation on my part.

I will refrain from including facts and figures in my letter, knowing that my friends and neighbors have provided as much information as is possible to support our case.

As I said previously, operating costs and expenses incurred by a for profit business are inevitably passed along to its customers. However, it is the responsibility of the company's management team to account for changes in the business environment within they play and adjust accordingly on a year-to-year basis. I submit that Sunlake Estates Utilities LLC request to increase water rates by the amounts stated above is directly the result of years of poor management on their part and an attempt to course correct by placing the entire burden on its customers,

In closing, I am asking that you deny their proposal to (fix) years of miss management of the water system at Sunlake Estates with proposed increases that are unrealistic and unjustified.

Kip and Debi Bower
2707 Niagara Way
Grand Islands, Florida 32735