

COMMISSIONERS:
GABRIELLA PASSIDOMO SMITH, CHAIRMAN
GARY F. CLARK
MIKE LA ROSA
BOBBY PAYNE
ANA ORTEGA

STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

May 20, 2026

Mr. Daniel McGinn
Jones Walker
106 East College Ave., Suite 1200
Tallahassee, FL 32301
dmcginn@joneswalker.com

**STAFF'S SIXTH DATA REQUEST
VIA EMAIL**

Re: Docket No. 20250108-WS - Application for staff-assisted rate case in Lake County, by Sunlake Estates Utilities, L.L.C.

Dear Mr. McGinn:

By this letter, Commission staff requests that Sunlake Estates Utilities, L.L.C. (Sunlake or Utility) provide responses to Staff's Sixth Data Request by **Tuesday, June 2, 2026**.

1. Service Interruptions: Pursuant to Rule 25-30.251(1), Florida Administrative Code (F.A.C.), utilities are required to maintain records of all interruptions affecting 10 percent or more of customers. Additionally, Rule 25-30.251(2), F.A.C., requires utilities to notify the Commission of any such interruptions. Please provide a list of all interruptions in service between January 1, 2020 and December 2025. As part of your response, provide the following information for each interruption:

- a. The number and percentage of customers impacted by the interruption.
- b. The time and date of the interruption.
- c. The duration of the interruption.
- d. The cause of the interruption.
- e. The date a boil water notice was issued and the date for when it was rescinded, if applicable.

If the percentage of customers was greater than 10 percent, provide the following additional information as required by Rule 25-30.251, F.A.C.:

- f. The remedy of the interruption.
- g. What step(s), if any, were taken to prevent recurrence of the interruption.
- h. Whether the Utility notified the Commission. If not, explain why not.

2. Line Breaks: Please explain whether the Utility has considered replacing some or all of the water distribution system to address line breaks and/or excessive unaccounted for water. If so, explain what action(s) were taken to explore the possibility and the resulting Utility decision(s) regarding it. If not, explain why not. As part of your response, if cost estimates were developed, please provide those and explain the methodology with which they were developed.

Mr. Daniel McGinn

Page 2

May 20, 2026

3. **Meter Tests:** Rules 25-30.265, 25-30.266, and 25-30.267, F.A.C., relate to meter tests. Specifically, the rules relate to the utility's testing intervals, how customers can request a test, and the utility's records of such requests.
 - a. For each meter size utilized by the Utility, provide the date of inspection and testing of its water meters, the size of the representative sample used, and the computed accuracy before and after any repair conducted as a result of the testing.
 - b. Please provide the number of customer requests for meter testing the Utility received annually for each year 2020 through 2025.

4. **Communications:** For the following questions, please refer to the virtual customer meeting conducted by the Commission on May 15, 2026.
 - a. Did the Utility reach out to each customer that provided comments at the customer meeting? If so, when was contact made, and how were the customer's concerns addressed? If no, please explain why.
 - b. Please explain the Utility's procedures for receiving and responding to emergency calls pursuant to Rule 25-30.355, F.A.C.

5. **Golf Course:** Regarding the golf course within the Utility's service territory, please provide the following information:
 - a. The specific well used in golf course maintenance and its production during the test year.
 - b. Whether regulated Utility assets or personnel are used to support those operations.
 - c. How associated costs are allocated between regulated and nonregulated activities.
 - d. Whether any associated costs in connection with the golf course are distributed, directly or indirectly, among the ratepayers.

Please file all responses electronically no later than **Tuesday, June 2, 2026**, via the Commission's website at www.floridapsc.com, by selecting the Clerk's Office tab and Electronic Filing Web Form (reference Docket No. 20250108-WS). In addition, please email the filed response to discovery-gcl@psc.state.fl.us. Please contact me by phone at (850) 413-6632 or by email cwillis@psc.state.fl.us, if you have any questions.

Sincerely,

s/ L. Connor Willis

L. Connor Willis
Engineering Specialist
Bureau of Reliability and Resource Planning
Division of Engineering

LCW:da:pz

cc: Office of Commission Clerk (Docket No. 20250108-WS)