

I. Meeting Packet



State of Florida
Public Service Commission
INTERNAL AFFAIRS AGENDA
Tuesday – May 21, 2024
9:30 AM
Room 105 – Gerald L. Gunter Building

1. General Counsel's Report
2. Executive Director's report
3. Other Matters

BB/aml

OUTSIDE PERSONS WISHING TO ADDRESS THE COMMISSION ON
ANY OF THE AGENDAED ITEMS SHOULD CONTACT THE
OFFICE OF THE EXECUTIVE DIRECTOR AT (850) 413-6463.

II. Outside Persons Who Wish to Address the Commission at Internal Affairs

Note: The records reflect that no outside persons addressed the Commission at this Internal Affairs meeting.

III. Supplemental Materials for Internal Affairs

Note: The records reflect that there were no supplemental materials provided to the Commission during this Internal Affairs meeting.

IV. Transcript

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

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PROCEEDINGS: INTERNAL AFFAIRS

COMMISSIONERS PARTICIPATING: CHAIRMAN MIKE LA ROSA
COMMISSIONER ART GRAHAM
COMMISSIONER GARY F. CLARK
COMMISSIONER ANDREW GILES FAY
COMMISSIONER GABRIELLA PASSIDOMO

DATE: Tuesday, May 21, 2024

TIME: Commenced: 9:30 a.m.
Concluded: 9:40 a.m.

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: DEBRA R. KRICK
Court Reporter and
Notary Public in and for
the State of Florida at Large

PREMIER REPORTING
TALLAHASSEE, FLORIDA
(850) 894-0828

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P R O C E E D I N G S

CHAIRMAN LA ROSA: Good morning, everyone.
Today is May 21st, and this is our Internal Affairs meeting here at the Florida Public Service Commission.

So if you heard the music, right? You heard -- you heard a little bit of -- of great tunes in the background. This month's song of the month is Rider on the Storm by The Doors. A little bit relevant to some of the things we are going to be talking about today good now.

Am I not on? Can you hear me? Not on?

MS. HELTON: It's on.

CHAIRMAN LA ROSA: Hello. Hello. Good now? Okay.

Should I repeat all that? Rider on the Storm by The Doors is the song of the month. It wasn't an anonymous submission but it was from ECO. So just, you know, we will let them all kind of debate and argue what's going on back -- back there. So I certainly want to make sure I mention that.

Also to acknowledge the good work of ECO this month. Obviously, we've had some storms here over the past couple of weeks, unprecedented, really. This time of the year, we don't expect it. A

1 little different from, of course, hurricane season,
2 so thank -- thank everyone there for their hard
3 work making sure that folks were aware of what was
4 going on, and, of course, we were -- you know, we
5 were impacted here in Tallahassee. And I know
6 during the presentation, we will get to some of the
7 more detail, but I wanted to make sure that the EOC
8 was certainly recognized for all their hard work.

9 I would also like to mention the Employee of
10 the Month. This month, Commissioners, I did it a
11 little bit differently. I actually went down to
12 see our Employee of the Month. I shocked her, I
13 wouldn't let her know she was coming, and she was
14 greatly surprised. Our Employee of the Month is
15 Shawn McCray at CAO. She was pleasantly surprised,
16 and I couldn't be more thrilled to recognize her.

17 Shawn demonstrates a special skill in
18 supervising her employees in the Bureau of Consumer
19 Assistance Complaint Resolution Section. As we --
20 as we all know, that's an important area for us as
21 customers are calling.

22 She has a calm demeanor and is emphatic, but
23 she is also very firm in handling the situations
24 both with her staff and whatever the situation
25 might be, obviously a lot of complaints may come

1 through there, and she has a special way of
2 handling that. She certainly does it the right and
3 correct way, and, of course, dispels good
4 information.

5 She displays excellent leadership, planning
6 and organization skills, develops effective working
7 relationships with those around her. Shawn works
8 with other PSC division staff to better understand
9 the difficult technical issues, rate case, recovery
10 clauses, et cetera. And that is so important,
11 because anything can be asked, and it's important
12 that everyone down the line understands what's
13 happening. And, of course, there is a lot of
14 supervise technical issues that happen here within
15 the Commission, and many times customers don't
16 understand it, and sometimes when you just explain,
17 the situation kind of resolves itself. So she does
18 a great job of digging deep, making sure she had a
19 good basis of understanding.

20 So I wanted to acknowledge Shawn McCray and
21 give her after round of applause.

22 (Applause from the audience.)

23 CHAIRMAN LA ROSA: We certainly have a busy
24 day in front of us, so just we are going to kind of
25 just kind work through quickly our General

1 Counsel's Report.

2 MR. HETRICK: Good morning, Mr. Chairman,
3 Commissioners. Happy Tuesday. I have no report.
4 Thank you.

5 CHAIRMAN LA ROSA: Okay. Awesome. Thank you.
6 Executive Director Report.

7 MR. BAEZ: Good morning, Chairman and
8 Commissioners. Thanks.

9 No -- no big report to share, but I do have
10 some sad happy news. Most of you have heard by now
11 that we are losing Lance Watson to a free agency,
12 and I just wanted to thank him publicly for all of
13 his work. He was -- Lance has been -- is he in the
14 room anywhere? There he is. Shame on you.

15 He joined us in -- just prior, just in time
16 for the '23 session, and so he was here for about
17 two seasons as legislative affairs goes, and he
18 really hit the ground running. And I think he,
19 along with the General Counsel, and so many others,
20 contributed greatly to recent achievements out of
21 the ordinary influx of new legislation, but he did
22 a fine job. I wanted to thank him for his service.
23 We are going to miss him, but he is on to greener
24 pastures, and, you know, I feel a little bit like
25 John Calipari, it's like one and done, but I know

1 he is going to -- it's a great career move for him,
2 so thank you for that.

3 COMMISSIONER GRAHAM: Well, we just got him
4 trained. We can't let him go.

5 MR. BAEZ: That's exactly what I said, but it
6 didn't wash, so...

7 CHAIRMAN LA ROSA: So there was no sign and
8 trade option?

9 MR. BAEZ: No sign and trade option. No back
10 loaded contract. None of that. None of that
11 worked. So congratulations to him, and we thank
12 him so much.

13 Oh, calendar stuff, but we don't have to do
14 it. Just let you know when the next Internal
15 Affairs is. Internal Affairs Agenda is June 18th.
16 And along the way, we have the TECO and Duke
17 service hearings, the road show part, so we will be
18 on the road to Inverness, Largo and Tampa
19 respectively, June 12th and 13th.

20 If anyone has any questions -- oh, quick
21 update. The Governor did sign the energy bill. So
22 1645 is official now. And the staff has already
23 been trying to get -- we tried to get ahead of the
24 game in reaching out to resources, and kind of
25 fashioning folks, sister agencies and other expert

1 participants. So at some point in time, we will
2 give you a more formal update, but that's already
3 in play. Thank you.

4 CHAIRMAN LA ROSA: Thank you.

5 And, Lance, thank you for your service here.
6 Obviously, you know, sometimes the process, we do
7 lose good people and certainly appreciate your time
8 being here and helping inform us, and just, you
9 know, just leaving it better than when you came.
10 So that's always an important element.

11 All right. So, Commissioners, any further
12 business?

13 Okay. So Internal Affairs-wise, I will call
14 this meeting adjourned. Before I say that,
15 officially, I guess, we will start our hurricane
16 roundtable in five minutes, and I will invite --
17 someone correct me if I am wrong -- I will invite
18 FPL to come join us first, since there is only so
19 many seats up here, and we will just kind of take
20 them one ever another.

21 Besides that, let's -- we will get started
22 with that when this meeting is adjourned and we
23 will get started in about five minutes seated
24 around 10:00.

25 Thank you.

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(Proceedings concluded.)

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CERTIFICATE OF REPORTER

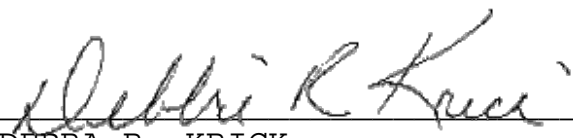
STATE OF FLORIDA)
COUNTY OF LEON)

I, DEBRA KRICK, Court Reporter, do hereby
certify that the foregoing proceeding was heard at the
time and place herein stated.

IT IS FURTHER CERTIFIED that I
stenographically reported the said proceedings; that the
same has been transcribed under my direct supervision;
and that this transcript constitutes a true
transcription of my notes of said proceedings.

I FURTHER CERTIFY that I am not a relative,
employee, attorney or counsel of any of the parties, nor
am I a relative or employee of any of the parties'
attorney or counsel connected with the action, nor am I
financially interested in the action.

DATED this 4th day of June, 2024.


DEBRA R. KRICK
NOTARY PUBLIC
COMMISSION #HH31926
EXPIRES AUGUST 13, 2024