

**COMMISSION WORKSHOP\***  
**Water and Wastewater Industry Issues**

**Betty Easley Conference Center – Room 148**  
**Thursday, November 3, 2011**  
**1:00 – 3:00 P.M.**

- 1. Convene the Workshop**
- 2. Staff to Read the Notice**
- 3. Chairman's Remarks**
- 4. Presentation by Department of Environmental Protection (DEP) on the State Revolving Fund (SRF) Program**
- 5. Presentation by Gary Williams, Executive Director, Florida Rural Water Association**
- 6. Discussion of Challenges and Solutions to Increase Efficiencies in the Industry in Order to Maintain or Lower Rates or Mitigate Rate Increases**
  - (a) State Revolving Fund (Water and Wastewater)**
  - (b) Bulk Ordering of Equipment, Commodities and Services**
  - (c) Interest Rate Paid on Customer Deposits**
  - (d) Acquisition of Existing System by Larger Utility**
  - (e) Reseller Utilities**
  - (f) Property Tax Incentive**
  - (g) Legislative Study Commission**
- 7. Remarks by Office of Public Counsel and/or Representatives of Regulated Utilities on Discussion Items**
- 8. Concluding Remarks of Commissioners**
- 9. Adjourn the Workshop**

**\* This workshop is limited to a discussion of the listed agenda items only. Because of time constraints, and the limitations on discussion of pending docketed items, public comment will not be permitted but written comments will be accepted at the Clerk's office in Docket No. 110000-OT.**