



FLORIDA  
PUBLIC  
SERVICE  
COMMISSION

To RSVP for our free  
2016 workshops, or for questions  
or more information, contact:

Patti Daniel  
850/413-6808  
pdaniel@psc.state.fl.us

*or*

Todd Brown  
850/413-6550  
tbrown@psc.state.fl.us

*Help the PSC Help You!*

*From Ideas to Action*



CLASS C

## Water & Wastewater Utility WORKSHOPS

July and August 2016

SPONSORED BY:

The Florida Public Service Commission

in cooperation with

The Florida Rural Water Association



## CLASS C

# Water & Wastewater Utility WORKSHOPS

July and August 2016

Since you own or manage a small water or wastewater utility, you know the importance of using sound business practices and fact-based decision-making in utility operations. Why not let us help you achieve even greater results? The Florida Public Service Commission (PSC) regulates your utility, and we are one of your best resources. Learn how PSC staff can help you by attending one of our conveniently-located free Class C Water and Wastewater Utility Workshops. In cooperation with the Florida Rural Water Association, the workshops assist with planning, organization, and recordkeeping critical to providing quality service and maintaining your utility.

The workshop's hands-on approach will include training and strategies in these areas:

- ◆ Understanding the relationship between the PSC and your utility;
- ◆ Filing price index requests to address costs outside your utility's control;
- ◆ Comprehending Florida Statutes and PSC rules;
- ◆ Avoiding unintentional rule violations; and
- ◆ Catching up on recent legislative changes.

Not only will you receive a free "A+" learning experience, but your time investment also pays back. You will be eligible for .3 continuing education credits that can be used toward your drinking water, wastewater, or distribution systems license!

*From Ideas to Action:  
Help the PSC Help You!*

## Class C Water & Wastewater Utility WORKSHOPS

### **JULY 12**

9 AM – 12 PM  
Florida Public Service  
Commission  
2540 Shumard Oak Boulevard  
Room 105, Gunter Building  
Tallahassee, FL 32399

### **JULY 19**

1 PM – 4 PM  
St. Johns County Utility  
Department  
1205 SR 16  
Matanzas Conference Room  
St. Augustine, FL 32084

### **JULY 20**

1 PM – 4 PM  
Eustis City Hall  
10 North Grove Street  
City Council Chambers  
Commission Room  
Eustis, FL 32726

### **JULY 21**

9 AM – 12 PM  
Marion County Administration  
601 S.E. 25th Avenue  
County Auditorium  
Ocala, FL 34471

### **AUGUST 2**

1 PM – 4 PM  
New Port Richey City Hall  
City Council Chambers  
5919 Main Street  
New Port Richey, FL 34652

### **AUGUST 3**

1 PM – 4 PM  
Lee County Administration  
Building  
2115 Second Street  
East Conference Room  
Ft. Myers, FL 33901

### **AUGUST 4**

9 AM – 12 PM  
Lakeland City Hall  
228 S. Massachusetts Avenue  
City Commission Chambers  
Lakeland, FL 33801

### **AUGUST 16**

9 AM – 12 PM  
Brevard County  
Governmental Center  
2725 Judge Fran Jamieson Way  
Commission Room  
Building C, 1st Floor  
Melbourne, FL 32940

### **AUGUST 17**

9 AM – 12 PM  
City of Boca Raton  
6500 Congress Avenue  
Room 163  
Boca Raton, FL 33487

### **AUGUST 18**

9 AM – 12 PM  
Spring Lake Improvement  
District  
115 Spring Lake Boulevard  
Sebring, FL 33876