

Florida Public Service Commission

# HELPING HANDS

FEBRUARY 2013



For many, many years, AARP has assisted in senior community activities, and they have been instrumental in helping the PSC reach Florida's seniors to assist them with utility issues and lower their monthly phone bills through the **Lifeline Assistance** program.



*Partnerships, or "Helping Hands," are essential to help raise public awareness.*

*Many state agencies and organizations are "PSC Helping Hands," who assist Florida's Public Service Commission in serving consumers with resolving utility issues, Learning energy and water conservation practices, and providing the Lifeline Assistance telephone discount program.*



*A Public Service Commission "Helping Hand" is recognized each month in 2013.*