

Florida Public Service Commission

HELPING HANDS



MARCH 2013

Partnerships, or "Helping Hands," are essential to help raise public awareness.

Many state agencies and organizations are "PSC Helping Hands," who assist Florida's Public Service Commission in serving consumers with resolving utility issues, learning energy and water conservation practices, and providing the Lifeline Assistance telephone discount program.

A Public Service Commission "Helping Hand" is recognized each month in 2013.



PSC Chairman Ronald A. Brisé (l) and FTRI Executive Director James Forstall test specialized telephones.

Florida Telecommunications Relay, Inc. (FTRI) has been instrumental in helping Floridians who have hearing loss or speech disabilities learn about the Lifeline Assistance telephone discount program and discover ways to reduce their utility bills.

