



BETTER PREPARED TO SERVE FLORIDA

The Florida Public Service Commission has introduced a series of improvements ahead of the 2025 Atlantic hurricane season to strengthen our role in Emergency Support Function 12 – Energy at the State Emergency Operations Center.

These updates are designed to enhance coordination, increase efficiency, and build greater resilience in emergency response—as Florida continues to lead the nation in power restoration and storm recovery.

Hurricane Ready

Strengthened Staffing & Support Capabilities

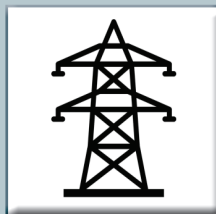
- ◆ Restructured ESF 12 Team with subject matter experts in technical operations & outage tracking
- ◆ Established a new Communications & Intergovernmental Affairs team
- ◆ Reinforced staffing levels to support extended activations
- ◆ Expanded training to enhance readiness & response time

ESF 12 TEAM

TECHNICAL OPERATIONS



OUTAGE REPORTING



EXTERNAL AFFAIRS



Enhanced Communications

- ◆ Revamped website with direct links to utility specific outage maps
- ◆ Created new interactive map to help customers locate their electric provider
- ◆ Added hurricane preparation tips & critical emergency resources
- ◆ Redesigned situation report to provide transparency & highlight restoration efforts

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