



## BEWARE OF False “Energy Audit” Calls

*If you receive a call from someone offering you an “energy audit,” chances are your local utility is not making the call!*

Utilities only schedule home energy surveys or other energy-efficiency programs at a customer's request. Utility employees carry a photo identification badge, and utility contractors carry either a contractor's badge or a work order letter.

Consumers of utility companies regulated by the Florida Public Service Commission have recently complained that callers have posed as employees of utility companies or their affiliates in an attempt to sell goods or services. The sales callers then set up appointments for energy audits, and upon arrival, inspect the home and offer repair services for equipment that they claim will reduce energy consumption and generate savings on utility bills.

To stop the “energy audit” telephone calls that have plagued thousands of Florida consumers these past few months, the Florida Department of Agriculture and Consumer Services (DACs) has filed a lawsuit against the alleged company making the calls and violating the Florida Telephone Solicitation Statute. Consumers should report any suspicious calls or visits from so-called energy auditors or solicitors to the DACs Call Center, 1-800-HELP-FLA (1-800-435-7352).

For more on this issue from the Department of Agriculture, click here:  
<http://www.freshfromflorida.com/press/2011/05022011.html>