



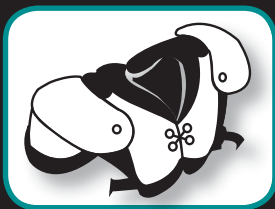
FPSC Chairman Art Graham with Brandon Linder (#65) of the Jacksonville Jaguars.

FPSC Chairman Art Graham Scores with Consumer Protection!

During the 17th annual National Consumer Protection Week (NCPW), March 1-7, Florida Public Service Commission Chairman Art Graham teamed up with NFL team Jacksonville Jaguars to remind consumers to **“Suit Up and Stay Protected!”** Chairman Graham urged consumers to tackle fraud by fighting against scammers who prey on utility customers.

“No football player would ever take the game field without his uniform and protective gear, such as a helmet, shoulder pads, special shoes, and other padding to protect knees, shoulders, collarbones, etc.,” said Chairman Graham. “Consumers, too, should ‘suit up’ with education and information to recognize fraud and protect identity, bank and billing accounts, and property.”

Complementing Chairman Graham’s NCPW message, the PSC distributed information about scams aimed at utility customers and how to better protect themselves at several consumer events during the week. Here are Chairman Graham’s ideas for the “equipment” consumers need to defeat scammers:



Block Cyber Attacks

Consumers should learn to block scammers. Delete e-mails from utilities/companies if you’re not a customer, and don’t open any links contained in the message.

Head Off Fraud

Consumers should think safety first! Do not give in to high pressure tactics to provide information over the phone or in person.



Be Quick on Your Feet

Consumers should stay nimble on their feet to implement new ways to conserve energy and save money.



Study the Playbook

Like a player’s playbook, education makes better consumers.

Chairman Graham invites you to join our



Jaguar teammates and score a consumer victory!

During NCPW, staff held presentations in North Lauderdale, Hallandale Beach, LaBelle, Punta Gorda, Miramar, and Arcadia.

Look for the **“Suit Up and Stay Protected”** webpage and [News Release](#) on the PSC’s website at www.FloridaPSC.com.

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