



FLORIDA PUBLIC SERVICE COMMISSION

Commission Update

Julie I. Brown
Chairman

New FPSC Chairman Julie Brown Introduces Commission Newsletter

View the Chairman's
most recent
Commission Update here.

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Wanting to personalize the FPSC's communications with Florida consumers and keep up with today's technology, FPSC Chairman Julie Brown has revamped the monthly *FPSC Update* into the Chairman's *Commission Update*.

"Consumers want to receive information to conform to the way they live their lives—with flexibility, choices, and connectivity," said Chairman Brown. "They also expect anytime, anywhere access to information and services. The key to our agency being available to the consumers we serve is to keep the lines of communication open by being more transparent and improving the link between our agency, consumers, and the utilities we regulate."

To ensure this goal, Chairman Brown has also made the FPSC website, www.FloridaPSC.com, more consumer friendly by conveniently placing helpful consumer information on the homepage under "[Consumer Corner](#)." The FPSC also continually updates the variety of fact sheets, brochures, and consumer tips available on its website and distributed at FPSC events. These resources help consumers make wise choices to reduce utility bills and learn about the FPSC's regulatory authority and procedures.