



## **The PSC Helps Unemployed Floridians during National Lifeline Awareness Week**

Offering Florida's unemployed residents a break on phone service, the Florida Public Service Commission (PSC) observed the third National Lifeline Awareness Week, September 12–18, by visiting state workforce centers. Eligible clients learned how to save on their local phone bills through the Link-Up Florida and Lifeline Assistance discounted telephone programs.

At the kickoff in Tallahassee, PSC Commissioner Lisa Polak Edgar said, "This year's National Lifeline Awareness Week helps highlight the state's regional workforce centers that do an excellent job in helping job seekers in their communities who can benefit from these money-saving programs. The national spotlight on Link-Up and Lifeline, coupled with our partnerships with workforce centers, will help clients in need afford one of today's basic necessities—phone service."

PSC representatives visited workforce centers in some of Florida's communities hit hardest by unemployment, including Sarasota, Madison, Fort Myers, Palm Coast, Palm Bay, and Rockledge.

The federal Lifeline Assistance program offers customers who participate in certain public assistance programs—or who qualify based on income—a basic telephone service discount of at least \$13.50 per month, or \$162 per year. Link-Up Florida provides a 50 percent reduction in the telephone service installation charge, up to a maximum of \$30, for qualifying households that do not currently have telephone service. Both landline and wireless providers offer the Lifeline program. To access Lifeline applications and for more information, visit [www.floridapsc.com](http://www.floridapsc.com).