



## PSC Recognitions

### Promote Partnerships and Participation

One of the most successful strategies to effect change is to engage others. At the Florida Public Service Commission (PSC) we strive to help customers lower their utility bills through outreach on energy and water conservation. We also encourage home and/or business energy audits to help customers find ways to increase energy efficiency.

Engaging customers to embrace change requires partnerships and participation from other agencies, utilities, and, most importantly, customers. To recognize those who have helped the PSC reach customers, each month Chairman Julie Brown names a partner agency as a *PSC Helping Hand*, and she presents a small business with the *PSC's Triple E Award* for working with its utility to improve and implement Energy Efficiency Efforts.



Through *PSC Helping Hand* partnerships, the Commission shares vital information to help consumers better manage their resources to meet their monthly bills and avoid falling for utility-related scams. Partner agencies or organizations work with clients who are eligible for the federal Lifeline Assistance telephone discount program and/or need help reducing energy and water bills.



### *Energy Efficiency Efforts*

Covering the state's five major geographic areas, the *PSC's Triple E Award* is given to a local business that has accomplished superior energy efficiency. The PSC encourages cost-effective conservation and renewable energy to reduce the use of fossil fuels and defer the need for new generating capacity through the Florida Energy Efficiency and Conservation Act.

Look for past PSC Helping Hand and Triple E Award recipients under Hot Topics on the PSC's homepage, [www.floridapsc.com](http://www.floridapsc.com). You can find helpful information on ways to curb your energy and water use here.

