

FPSC Customer Service Hearings Occurring for Utilities, Inc. of Florida

The Florida Public Service Commission (FPSC) has invited customers of Utilities, Inc. of Florida (UIF) to participate in virtual customer service hearings on the utility's petition for a rate increase. Three service hearings occurred in early December and two more are scheduled for January: January 6, 2021 and January 7, 2021. The service hearings allow customers to provide public comment on UIF's rate request and on the company's quality of service.

Customers wanting to testify before the FPSC by phone at one of the January virtual service hearings can sign up by emailing speaker_signup@psc.state.fl.us or by calling 1-850-413-7080. Customer input will be taken into consideration when the Commission considers the utility's request. You can watch the virtual service hearings live from the PSC website at www.floridapsc.com. Look for the "Watch Live Broadcast" icon on the left side of the webpage.

UIF filed a petition for a rate increase with the FPSC on July 13, 2020, in Docket No. 20200139-WS. UIF provides service to 27 systems in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties. Virtual customer service hearings are scheduled for the following dates and times:

**Wednesday, January 6, 2021
10:00 a.m.**

and

**Thursday, January 7, 2021
6:00 p.m.**

More information about the UIF rate case can be found in the FPSC's [Rate Case Overview](#).

To view the first UIF virtual hearing on December 3, 2020, please click on the *Florida Channel* link below.

CLICK HERE