



NEWS BRIEFS

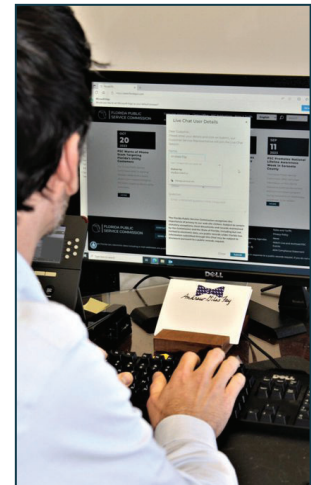
NARUC Rate School: Chairman Fay Presents Understanding a Rate Case

In September, Chairman Andrew Fay helped staff from public utility commissions across the country better understand the legal side of a rate case hearing. Presenting at NARUC’s Rate School in Clearwater Beach, the Chairman discussed the legal principles behind the rate case process and the procedures used by most jurisdictions. The Chairman also noted that NARUC’s Rate School has sharpened the knowledge of commission staff for 50 years, since it was established in 1973.



Commissioner Passidomo Recognized for Going Above & Beyond

Commissioner Gabriella Passidomo was named to City & State’s inaugural [Florida Above & Beyond List](#) as a “trailblazer who has distinguished themselves in government, business, nonprofits, media, health care and other high-profile fields.” Presented in September by City & State Florida and the News Service of Florida, the list recognized Commissioner Passidomo “for shaping key policies, driving transformative changes and going above and beyond in serving the people of Florida.”



Chairman Andrew Fay Launches PSC Website Chat

On November 1, Chairman Andrew Fay launched the PSC’s new website Chat function, inviting Florida’s utility customers to get their questions answered. The Office of Consumer Assistance and Outreach is fielding customers’ questions via Chat, with help from technical divisions, if needed.

Chairman Fay Visits FIU

Coinciding with an October trip to NARUC in Washington, D.C., Chairman Andrew Fay was invited to visit Florida International University (FIU) along with the Gordon Institute in



Public Policy. FIU’s mission is to offer an engaging presence in our nation’s capital, which is critical to forging new federal, corporate and international partnerships that propel their Worlds Ahead solutions.