



CHAIRMAN ANDREW FAY DELIVERS PURC KEYNOTE

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Noting that the answer would be different for each Commissioner, Chairman Fay said that getting to zero requires innovative and forward-thinking actions by the Commission. He highlighted the growing demand for digital content and the need for the Commission to constantly update the information it provides to consumers.

A primary goal of updating the Commission's '90s-era website was to be more consumer friendly by allowing improved access to Commission content through smart devices. Chairman Fay also commended agency staff on completing the website rebuild on time and on budget.

Consistent with Chairman Fay's goals to increase agency transparency, Commission Agenda meetings now include the public presentation of staff recommendations on all items on the agenda, even those not requiring extensive discussion. Monthly Internal Affairs meetings, usually administrative in nature, now include an educational presentation of interest to Commissioners, staff, utilities, and the public.

Chairman Fay said that the PSC's goals and accomplishments--Getting to our Zero--is the culmination of teamwork from throughout the Commission. Although excited about the Commission's recent success, Chairman Fay closed his remarks by encouraging all attendees to innovate in a way that better serves our state.