



Florida Public Service Commission

305/786 Area Codes

Fact Sheet

DECEMBER 2021

Petition on behalf of the Florida telecommunications industry for expeditious approval of the industry's consensus recommendation to implement the all-services distributed overlay of the 305/786 NPA overlay, by North American Numbering Plan Administrator.

DOCKET NO. 20210190-TP

As the population and economy continue to grow in Miami-Dade County and the Keys, available new telephone numbers using the 305/786 area codes are depleting. The Florida Public Service Commission (PSC) is reviewing an "All-Services Distributed Overlay" relief plan for the 305/786 area codes.

QUESTIONS & ANSWERS

1 Why is Florida adding a new area code?

Florida's 305/786 area codes are running out of telephone numbers. A growing population along with new technologies that require telephone numbers are making the demand for new telephone numbers outpace the available supply.

2 What is the "All-Services Distributed Overlay"?

An "All-Services Distributed Overlay" assigns a new area code to the same geographic region served by the existing depleted area code.

3 Who will be affected in an "All-Services Distributed Overlay"?

All residents in the 305/786 area codes geographic region. New customers would be assigned numbers with the new area code. However, existing customers would keep their current telephone numbers.

4 Can the public comment on the proposed area code plans?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual workshop or in writing.

VIRTUAL AREA CODE WORKSHOP

Tuesday, December 21, 2021
11:00 a.m.

To speak at the virtual workshop, you must sign up by calling (850) 413-7080 or by emailing speakersignup@psc.state.fl.us. You will need to provide your name, address, telephone number, and reference Docket No. 20210190. The deadline to sign up is noon two business days prior to the meeting.

If canceled, notice of meeting cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

One day prior to the meeting, speakers will be provided further instructions from PSC staff on how to participate.

Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.

The PSC will also accept emailed comments at clerk@psc.state.fl.us. Please be sure to include **Docket Number 20210190-TP** in your comments. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

5 If an Overlay is approved, what remains the same?

- Customers' telephone numbers, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- Customers in the overlay region will dial 10 digits for local calls, and 1+10 digits for long distance calls and operator-assisted calls.

6 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation about the 305/786 area code relief plan with the Commission on January 20, 2022. The Commissioners are expected to vote on this matter at the February 1, 2022 Commission Conference.

7 How can I follow the Commission Conference?

You can watch the virtual workshop and Commission Conference live from the PSC website at www.FloridaPSC.com. Look for the "Watch Live Broadcast" icon on the left side of the webpage. An audio only option is available by dialing 850-413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

STAMP

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