

Parlay!

The Interplay Between Consumer Advocates and Public Utility Commissions

(Time: 1 hour)

Moderator: Abby R. Gray, Esq. – Executive Director, Legal Operations,
Indiana Office of the Utility Consumer Counselor

Panelists: Katrina McMurrian – Executive Director, Critical Consumer
Issues Forum and former Commissioner, Florida Public Service
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Utility Regulation is not a one-sided event. It requires the interplay between the regulators and various stakeholders. The regulators fulfill their duties established by statute, order and rule; but must also balance the needs of both the utilities and the end user, the consumer/rate payer. The consumer/rate payer is often represented by Consumer Advocates, oftentimes a state agency with a statutory charge. This panel will examine the pivotal relationship between the regulators and the consumer advocates that plays out every day across the nation.