



FLORIDA PUBLIC SERVICE COMMISSION

White Pages Phone Book

SURVEY

White Page Phone Books – Doorstep or Desktop?

Automatic delivery of the Residential White Pages phone book is up for review before the Florida Public Service Commission (PSC).

The PSC approved a temporary two-year rule waiver that allows AT&T and Verizon to eliminate automatic delivery of their Residential White Pages phone book to homes and businesses in select service areas. Other telecommunications companies also want to stop automatic delivery to homes and businesses in Florida.

The PSC wants your comments on the proposal to end automatic delivery of the White Pages and would appreciate your answers to the following questions.

Do you currently use the Residential White Pages phone book?

- Yes No

If yes, how frequently?

- 1-3 times a week
 Once a month
 Once every six months
 Once a year

If you do not use the Residential White Pages phone book, what do you use?

- Directory Assistance
 Computer Search Engine
 Online Phone Directory
 Compact Disc
 Other

If your telecommunications company offered to deliver the Residential White Pages on request for no charge, would you request one?

- Yes No

Do you have access to any computer with internet connections?

- Yes No

Thank you for participating. If you have any questions, please call 1-800-342-3552.

Have Questions About Your Utilities?



TELECOMMUNICATIONS



ELECTRIC



NATURAL GAS



WATER & WASTEWATER

FLORIDA PUBLIC SERVICE COMMISSION

www.floridapsc.com

1-800-342-3552



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 785 TALLAHASSEE FL

POSTAGE WILL BE PAID BY ADDRESSEE

Florida Public Service Commission
Office of Public Information
2540 Shumard Oak Blvd
Tallahassee FL 32399-9908



Doorstep or Desktop?



FLORIDA PUBLIC SERVICE COMMISSION

**White Pages
Phone Book
SURVEY**

PLEASE TAPE TOGETHER BEFORE MAILING