Consumer Publications Available from the FPSC

OUANTITY:	MAIL TO:
Conservation Education	
Or a second time the second	
Conservation House Conserve Your World (Creole)	
Conserve Your World (English)	Name
Conserve Your World (Spanish)	Name
Get Wise and Conserve Florida!	
Reducing Electric Costs	Address
PSC Education	City
A Guide to Utility Assistance in Florida	
Consumer Publications Available from the FPSC (English) —	State
Consumer Publications Available from the FPSC (Spanish)	State
Florida Be Prepared (English/Spanish)	
FPSC Annual Report (limit 5)	Zip
FPSC Facts and Figures (English/Spanish)	
FPSC Scam Alert	Dhone
Hurricane House - Be Prepared	Phone
If You Have Problems with Utility Service or Rates (Creole)	
If You Have Problems with Utility Service or Rates (English)	Email Address
If You Have Problems with Utility Service or Rates (Spanish)	
Inside the PSC	
Low-Cost Home Internet Service Plans for Qualifying	
Households	
Utility Ratemaking in Florida When To Call The Florida Public Service Commission (Creole)	
 When To Call The Florida Public Service Commission (Creole) When To Call The Florida Public Service Commission (English) 	
When To Call The Florida Public Service Commission (<i>English</i>)	Lifeline Assistance Program
Where to Find Help in Florida	
FPSC Bookmarks	Application (Creole)
	Application (English)
Electric & Gas Education	Application (Spanish)
Electric Power Interruptions (Momentary Outages)	Brochure (Creole)
— Natural Gas Utility Regulation in Florida	
What You Need To Know About Electric & Natural Gas Service	Brochure (English large print)
Water & Wastewater Education	Brochure (English)
Price Index & Pass Through Rate Adjustments for Water and	Brochure (Spanish large print)
Wastewater Utilities	Brochure (Spanish)
Rate Case Procedures for Water & Wastewater Utilities	Programs Poster (Creole)
Save Money On Your Water Bill Drop by Drop Water & Wastewater, Jurisdictional Counties, Map	
Water & Wastewater Jurisdictional Counties Map	Programs Poster (English)
Water Management in Florida	Programs Poster (Spanish)
Your Water & Wastewater Service (English)	
Your Water & Wastewater Service (Spanish)	

Check the publications that you would like to receive from the Florida Public Service Commission and we will mail them to you. You may also contact the Office of Consumer Assistance & Outreach at 1-800-342-3552, fax your request to 1-800-511-0809, or contact the FPSC via the following Internet email address: *contact@psc.state.fl.us.* See our home page at <u>www.FloridaPSC.com</u>. You may also place your order directly from the PSC Web site by going to <u>http://www.FloridaPSC.com/publications/brochurerequest/</u>.

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