

WATER & WASTEWATER

education workshop

AGENDA

Wednesday, October 1, 2003

3:30 - 4:30 Registration

Thursday, October 2, 2003

7:30 - 8:00 Registration

8:00 - 8:10 Opening Statements

8:10 - 8:30 Legislative and Rulemaking Update

8:30 - 10:00 Florida Department of Environmental Protection

10:00 - 10:15 BREAK

10:15 - 11:00 Florida Rural Water Association

11:00 - 11:30 Certification

11:30 - 12:00 Sunshine State One Call of Florida

12:00 - 1:30 LUNCH BREAK

1:30 - 2:45 Panel Discussion - Conservation Efforts
*(St. Johns River Water Management District, Southwest Florida
Water Management District, Public Service Commission)*

2:45 - 3:15 Price Index and Pass Throughs

3:15 - 3:30 BREAK

3:30 - 3:45 Regulatory Assessment Fees

3:45 - 4:15 Tariff Filings and Miscellaneous Service Charges

4:15 - 4:45 Complaint Processing

Friday, October 3, 2003

BREAKOUT SESSION A:

8:00 - 9:30 Staff Assisted Rate Cases

9:30 - 10:00 Class C Annual Reports

BREAKOUT SESSION B:

8:00 - 9:30 File and Suspend Rate Cases

9:30 - 10:00 Class B Annual Reports

10:00 - 10:15 BREAK

10:15 - 10:45 The FPSC Audit Process

10:45 - 11:15 Limited Proceedings

11:15 - 12:15 Service Availability