



Florida Public Service Commission **SPECIAL REPORT**

MAY 2007

Application for a Staff-Assisted Rate Case in Highlands County by

Mink Associates II, LLC d/b/a Crystal Lake Club Utilities

DOCKET NO. 060747 - WS

On November 15, 2006, Crystal Lake Club Utilities (Crystal Lake Club or utility) filed an application for a staff-assisted rate case with the Florida Public Service Commission (Commission). Crystal Lake Club, a water and wastewater utility, provides service to approximately 520 water and wastewater customers in Highlands County. The utility's last rate case was conducted in 1994. Crystal Lake Club is requesting a rate increase in order to cover the increasing expense of operations.

According to the Commission staff's preliminary analysis, the current average monthly residential consumption is 8,807 gallons. At present, the average monthly bill for residential customers is \$14.79 for water and \$13.09 for wastewater (base facility charge plus gallonage charge). Using staff's preliminary proposed rates, the average monthly bill would be \$14.89 for water and \$15.14 for wastewater.

As part of the process of evaluating Crystal Lake Club's rate request, the Commission staff conducts a customer meeting to allow customers the opportunity to express their concerns about the utility and the rate setting process. Customer comments, written and oral, are taken into consideration to assist the Commissioners in reaching their decision. Utility customers are invited to give their feedback at the meeting in this case.

Additionally, the Commission staff has audited the utility's records for compliance with applicable rules and orders. A Commission staff engineer has also conducted a field investigation of the Crystal Lake Club's plant and service area. In accordance with Florida Statutes, the Commission will consider the utility's quality of service and other matters in this case.

This rate case is being processed under the Commission's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed agency action is filed.

The Commission staff is scheduled to file a recommendation with the Commission on June 27, 2007. The Commissioners are expected to vote on this matter at the July 10, 2007, Agenda Conference.

Customer Meeting

Wednesday, May 23, 2007

6:00 p.m.

Highlands County Agri-Civic Center Auditorium
4509 George Boulevard
Sebring, Florida

For more information:

For technical questions:

Troy Rendell (850) 413-6934
Shannon Hudson (850) 413-7021

For legal questions:

Lorena Holley (850) 413-6193

For general questions:

Dick Durbin (850) 413-6121

Or call toll-free 1-800-342-3552

(1-800-511-0809 to fax)

E-mail: contact@psc.state.fl.us

Internet Home Page: www.floridapsc.com

P S C C O M M I S S I O N E R S



COMMISSIONER
Nancy Argenziano



COMMISSIONER
Matthew M. Carter II



CHAIRMAN
Lisa Polak Edgar



COMMISSIONER
Katrina J. McMurrin



COMMISSIONER
Nathan A. Skop

Lisa Polak Edgar was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2005; she assumed the chairmanship at the PSC in January 2006. Chairman Edgar is a member of the National Association of Regulatory Utility Commissioners Board of Directors, telecommunications committee and was appointed by the Federal Communications Commission to the Universal Service Joint Board for a three-year term beginning November 2005. Prior to her appointment, Chairman Edgar served as Deputy Secretary for Planning and Management for the Florida Department of Environmental Protection (DEP) from August 1999 through January 2005. Her responsibilities at DEP included oversight of the agency's \$2.1 billion budget, fiscal and strategic planning, accountability measures, information technology, administrative services, and coordination between the state and federal government on environmental issues, including oil and gas drilling on the Outer Continental Shelf. Prior to serving at DEP, Chairman Edgar was chief analyst on Environmental Policy for the Office of Policy and Budget, Executive Office of the Governor. Chairman Edgar was appointed by the Secretary of the U.S. Department of Interior to represent the State of Florida on the Minerals Management Service Outer Continental Shelf (OCS) Policy Committee from 1993-2004. She served on the Subcommittees on Environmental Studies in OCS Areas under Moratoria and OCS Hard Minerals. During her career in public service, Chairman Edgar has also served as senior cabinet aide in the Department of Agriculture and Consumer Services, as staff counsel and legislative analyst for the Florida Senate Committees on Reapportionment and Regulated Industries, completed the Harvard Kennedy School of Government program for Senior Executives in State and Local Government, and co-taught a special topics graduate course on the Everglades at Florida A&M University. She is a member of Leadership Florida, Class XXIV. Chairman Edgar graduated cum laude from Florida State University in 1985 with a Bachelor's degree in political science and minor in English. She studied in London during her undergraduate education and in Yugoslavia during law school. She received a juris doctorate from the Florida State University College of Law in 1988 and is a member of the Florida Bar.

Commissioner Matthew Mark Carter II was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006. Currently, he serves on the National Association of Regulatory Utility Commissioners Committee on Water, the Committee on International Relations, and the Ad Hoc Committee on Critical Infrastructure. Commissioner Carter is the son of the late Rev. Matthew and Pearl Carter. He was born in Douglas, Georgia and educated in the public schools there. He graduated from Atkinson County High School (in Pearson). After graduation from high school, he volunteered for the United States Army. In the Army, he served in the Presidential Honor Guard in Washington, D.C. and the First Armored Division in Germany. After being honorably discharged from the Army, Commissioner Carter attended Tallahassee Community College where he graduated with honors. He then attended Florida State University and graduated with a Bachelor's of Science in Mass Communications and was commissioned a Second Lieutenant in the United States Army Reserve and later the Florida National Guard. After a tour of duty with the 124th Infantry in the Panama Canal Zone, Commissioner Carter returned to Tallahassee where he set up a public relations firm concentrating on political campaigns for over ten years. Afterward, he entered into the financial investment industry and worked as a financial consultant for Waddell & Reed, Florida Professional Services Group, and Merrill Lynch. Commissioner Carter left Merrill Lynch to complete law school at the Florida State University College of Law. After graduation, he became a member of the Florida Bar and a Minister of the Gospel of Jesus Christ. As an attorney, he specialized in business law. He also served as a communications consultant and senior manager for private industry and governmental agencies. Commissioner Carter obtained a Master's degree in Theological Science from Smith Chapel Bible College and was awarded an honorary Doctor of Divinity degree from the St. Thomas Christian College. Commissioner Carter is currently pastor of the Beulah Hill Missionary Baptist Church in Greta, Florida, where he also serves as President of the Congress of Christian Education (Union Baptist Association) and Vice Moderator for the Gadsden County Baptist Association. He has also written the book *The 90% Rule – How to Get Out of Debt and Prosper and Why It's Important*. Commissioner Carter is married to the former Rita Taylor (of Enigma, Georgia) and they have two beautiful daughters: Pearl and Markesha.

Katrina J. McMurrin was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006. Commissioner McMurrin serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Consumer Affairs, the Committee on Electricity, the Subcommittee on Nuclear Issues – Waste Disposal, the Subcommittee on Education and Research, and the Task Force on Net Neutrality, as well as the Executive Committee of the Nuclear Waste Strategy Coalition. Participation in these committees affords Commissioner McMurrin the opportunity to engage in national policy issues that impact each of the industries regulated by the Commission, the state economy, and millions of Florida consumers. In the eleven years prior to appointment, Commissioner McMurrin developed extensive experience in regulatory policy issues involving energy, water, and telecommunications. From 2001 to 2005, Commissioner McMurrin served consecutive terms as Chief Advisor to Commissioners Palecki and Davidson, advising them on all Commission proceedings and policy matters. Prior to becoming a Chief Advisor, Commissioner McMurrin managed the State Liaison Section of the Commission's Division of Policy Analysis & Intergovernmental Liaison. Here, she consulted with state and local government agencies on issues such as "black water," reuse, universal service, and electric reliability. Before leading the State Liaison Section, Commissioner McMurrin served as the Commission's primary liaison on all nuclear energy matters for over three years. Additionally, she was instrumental in drafting the Commission's positions on electric industry restructuring. In recognition of her work on federal energy policy, Commissioner McMurrin was a recipient of the PSC Extraordinary Accomplishment Award in 1999 and the PSC Outstanding Achievement Award in 1997. A Northwest Florida native, Commissioner McMurrin received a Bachelor's degree in finance from Florida State University in 1994 and an MBA from FSU in 1998.

Nancy Argenziano was recently appointed to the Florida Public Service Commission by Governor Charlie Crist.

Nathan A. Skop was recently appointed to the Florida Public Service Commission by Governor Charlie Crist.

Consumer Statements at PSC Meetings

The Commission is interested in what consumers have to say about the application for a staff-assisted rate case in Highlands County by Mink Associates II, LLC d/b/a Crystal Lake Club Utilities. The main purpose of this meeting is to receive comments from the public.

Anyone may make a statement, and speaking is an effective way to let the Commission know how you feel about the case under review. At the beginning of the meeting, procedures will be set up to establish an order for comments. PSC staff will have sign-up sheets that will be used to call consumers to speak. PSC staff will also be available to coordinate consumer comments and assist members of the public.

Any person who wishes to comment or provide information to the PSC staff regarding this matter may do so at the meeting, orally or in writing. Written comments also may be mailed to: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, or faxed to 1-800-511-0809. Correspondence will be placed in the file of this docket (Docket No. 060747-WS). For your convenience, a comment form is attached to this Special Report.

Any person who wishes to obtain a copy of the Commission staff's recommendation or the Commission's order in this case may do so by writing to: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, or by going on-line at www.floridapsc.com.

Florida Public Service Commission

2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

The Public Service Commission provides a staff of information specialists who are available to answer questions from Florida consumers.

To reach a consumer representative, please call the Public Service Commission during business hours at **1-800-342-3552**, or send a fax to 1-800-511-0809. See the PSC's Internet home page at www.floridapsc.com.

MONTHLY WATER RATES

	Utility's Existing Rates	Staff Recommended Rates
<u>RESIDENTIAL AND GENERAL SERVICE</u>		
Base Facility Charge By Meter Size:		
5/8" x 3/4"	\$ 2.90	\$ 3.09
3/4"	\$ 4.34	\$ 4.64
1"	\$ 7.24	\$ 7.73
1 1/2"	\$ 14.48	\$ 15.45
2"	\$ 23.16	\$ 24.72
3"	\$ 46.34	\$ 49.44
4"	\$ 72.40	\$ 77.25
6"	\$ 144.82	\$ 154.50
Residential Gallonage Charge - per 1,000 gallons	\$ 1.35	
0 - 8,000 gallons		\$ 1.31
Over 8,000 gallons		\$ 1.63
General Service Gallonage - per 1,000 gallons		\$ 1.31

MONTHLY WASTEWATER RATES

	Utility's Existing Rates	Staff Recommended Rates
<u>RESIDENTIAL SERVICE</u>		
Base Facility Charge By Meter Size:		
All Meter Sizes		\$ 6.86
Gallonage Charge - per 1,000 gallons (6,000 gallon cap)		\$ 1.38
<u>RESIDENTIAL SERVICE</u>		
Base Facility Charge By Meter Size:		
5/8" x 3/4"	\$ 3.91	
3/4"	\$ 5.87	
1"	\$ 9.78	
1 1/2"	\$ 19.54	
2"	\$ 31.27	
3"	\$ 62.53	
4"	\$ 97.71	
6"	\$ 195.42	
Gallonage Charge - per 1,000 gallons (6,000 gallon cap)	\$ 1.53	
<u>GENERAL SERVICE</u>		
Base Facility Charge By Meter Size:		
5/8" x 3/4"	\$ 3.91	\$ 6.86
3/4"	\$ 5.87	\$ 10.29
1"	\$ 9.78	\$ 17.15
1 1/2"	\$ 19.54	\$ 34.30
2"	\$ 31.27	\$ 54.88
3"	\$ 62.53	\$ 109.76
4"	\$ 97.71	\$ 171.50
6"	\$ 195.42	\$ 343.00
Gallonage Charge - per 1,000 gallons	\$ 1.84	\$ 1.66

STAMP

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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