

NOVEMBER 2011

Application for certificates to provide water and wastewater service in Lake County by

COL Utility Systems, L.L.C.

DOCKET NO. 110021-WS

On January 7, 2011, Equity LifeStyle Properties, Inc. (ELPI) filed an application with the Florida Public Service Commission (PSC or Commission) for original water and wastewater certificates in Lake County and for authority to begin collecting Commission-authorized rates and charges on behalf of its subsidiary, COL Utility Systems, L.L.C. (COL Utility or Utility).

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this case?

Yes. As part of the evaluation process for COL Utility's request, Commission staff will conduct a customer meeting to allow customer feedback about COL Utility and the rate-setting process. (Please see below for the date, time, and location of the customer meeting.) Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the meeting.

2 Why is COL Utility requesting certificates to provide water and wastewater service in Lake County?

COL Utility, through its parent company ELPI, has been providing water and wastewater service to customers without specific compensation. COL Utility proposes to start charging for water and wastewater service, pursuant to Chapter 367.031 and 367.045, Florida Statutes (F.S.), and intends to offset the establishment of rates and charges with appropriate decreases in lot rental fees.

3 Will the lot rent be adjusted as a result of the proposed change to require customers to pay for water and wastewater service?

The Division of Condominiums, Timeshares, and Mobile Homes is responsible for reviewing changes to mobile home park prospectuses, pursuant to Section 723, F.S. While the statute provides for a reduction for items

CUSTOMER MEETING

November 8, 2011 6:00 p.m. Grand Island Clubhouse 35920 Citrus Blvd. Grand Island, FL 32735

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no longer collected in the rent, the Division cannot determine the amount of adjustment to water, wastewater, or other services or utilities. You may contact them with any questions regarding proposed amendments to the park's prospectus or if you need a copy of the park's prospectus files. Please contact Amelia Shekitka at (850) 487-9832 or ask for a mobile home examiner if she is not available.

4 Using COL Utility's proposed rates, how much would the average monthly water and wastewater bill be for a residential customer?

Using COL Utility's proposed rates, the average monthly bill for a residential customer using 3,000 gallons of water would be \$19.32 for water service and \$23.34 for wastewater service, for a total of \$42.66.

5 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

> Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails. Fax number: 1-800-511-0809 Internet e-mail address: contact@psc.state.fl.us

Please be sure to include the docket number, **110021-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider COL Utility's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

6 Who can answer technical or legal questions?

For technical questions, contact:

Melissa Jones-Alexis (850) 413-6997

Tom Walden (850) 413-6950

For legal questions, contact:

Caroline Klancke (850) 413-6220

7 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at <u>www.floridapsc.com</u>. Click on **Dockets and Filings/Dockets** and then type in the docket number, **110021**.

8 When will the PSC make a decision? Commission staff is tentatively scheduled to file a recommendation regarding COL Utility's proposed rates and charges on November 22, 2011. The Commissioners are expected to then vote on this matter at the Commission Conference to be held on December 6, 2011.

PSC Commissioners







Eduardo E. Balbis

COMMISSIONER Lisa Polak Edgar



снаікман Art Graham



сомміssioner Ronald A. Brisé



COMMISSIONER Julie I. Brown

COL Utility Monthly Service Rates

	Requested Monthly Rates	
Residential Service	Water	Wastewater
Base Facility Charge by Meter Size		
All Meter Sizes	N/A	\$ 15.81
5/8" x 3/4"	\$ 10.92	N/A
Charge per 1,000 gallons	\$ 2.80	N/A
Charge per 1,000 gallons (6,000 gallons maximum)	N/A	\$ 2.51
General Service		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 10.92	\$ 15.81
1"	\$ 27.30	\$ 39.53
1.5"	\$ 54.60	\$ 79.05
2"	\$ 87.36	\$ 126.48
3"	\$ 163.80	\$ 237.15
4"	\$ 273.00	\$ 395.25
6"	\$ 546.00	\$ 790.50
Charge per 1,000 gallons	\$ 2.80	\$ 2.51
Typical Monthly Residential Bills 5/8" x 3/4" Meter		
3,000 gallons	\$ 19.32	\$ 23.34
5,000 gallons	\$ 24.92	\$ 28.36
10,000 gallons	\$ 38.92	\$ 30.87

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Name _____

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS		

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STAMP

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

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