



# Florida Public Service Commission

# **SPECIAL REPORT**

APRIL 2012

Application for increase in water rates in Franklin County by

## **Water Management Services, Inc.**

DOCKET NO. 110200-WU

*On November 7, 2011, Water Management Services, Inc. (WMSI) filed an application with the Florida Public Service Commission (PSC or Commission) to increase its water rates. WMSI provides water service to more than 1,800 customers in Franklin County.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for WMSI's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about WMSI and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2 Why is WMSI requesting a rate increase?**

WMSI is requesting a rate increase to cover increasing operating costs and to pay for plant improvements.

#### **3 When was WMSI's last approved rate increase?**

WMSI's last approved rate increase was in December 2010, with rates taking effect in February 2011.

#### **4 Presently, how much is the average monthly water bill for a residential customer?**

Currently, the average monthly water bill for a residential customer is \$51.84.

#### **CUSTOMER MEETING**

**Wednesday, April 25, 2012  
6:00 p.m.**

St. George Island Volunteer Fire Department  
324 East Pine Avenue  
Eastpoint, FL 32328  
(This location is on St. George Island)

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## 5 Using WMSI's proposed rates, how much would the average monthly water bill be for a residential customer?

Under WMSI's proposal, the average monthly water bill for a residential customer would be \$73.23.

## 6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.  
Fax number: 1-800-511-0809  
Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the docket number, **110200-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider WMSI's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon*

*request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

**For technical questions, contact:**

Todd Brown  
(850) 413-6550

Bart Fletcher  
(850) 413-7017

Michael Springer  
(850) 413-7082

Mark Cicchetti  
(850) 413-6066

Patti Daniel  
(850) 413-6808

Paul Stallcup  
(850) 413-6441

Stan Rieger  
(850) 413-6970

**For legal questions, contact:**

Ralph Jaeger  
(850) 413-6234

Martha Barrera  
(850) 413-6212

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at [www.floridapsc.com](http://www.floridapsc.com). Click on **Dockets and Filings/Dockets** and then type in the docket number, **110200**.

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on July 19, 2012. The Commissioners are expected to vote on this matter at the July 31, 2012 Commission Conference.

## PSC Commissioners



COMMISSIONER  
Eduardo E. Balbis



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Ronald A. Brisé



COMMISSIONER  
Art Graham



COMMISSIONER  
Julie I. Brown

## WMSI Monthly Water Service Rates

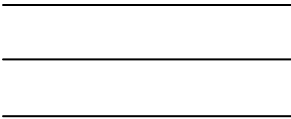
|                                       | Utility<br>Present<br>Rates | Utility<br>Requested<br>Interim | Utility<br>Requested<br>Final | Commission<br>Approved<br>Interim |
|---------------------------------------|-----------------------------|---------------------------------|-------------------------------|-----------------------------------|
| <b><u>Residential Service</u></b>     |                             |                                 |                               |                                   |
| Base Facility Charge by Meter Size    |                             |                                 |                               |                                   |
| 5/8" x 3/4"                           | \$ 27.79                    | \$ 32.98                        | \$ 42.34                      | \$ 29.96                          |
| 3/4"                                  | \$ 41.69                    | \$ 49.47                        | \$ 63.51                      | \$ 44.95                          |
| 1"                                    | \$ 68.78                    | \$ 82.46                        | \$ 105.86                     | \$ 74.92                          |
| 1-1/2"                                | \$ 138.97                   | \$ 164.91                       | \$ 211.71                     | \$ 149.83                         |
| <br><u>Gallonage Charge, per kgal</u> |                             |                                 |                               |                                   |
| 0-8,000 Gallons                       | \$ 3.30                     | \$ 3.92                         | \$ 5.03                       | \$ 3.56                           |
| 8,001-15,000 Gallons                  | \$ 4.12                     | \$ 4.89                         | \$ 6.28                       | \$ 4.44                           |
| Over 15,000 Gallons                   | \$ 4.96                     | \$ 5.89                         | \$ 7.56                       | \$ 5.35                           |

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## WMSI Monthly Water Service Rates (Cont.)

|   | Utility<br>Present<br>Rates | Utility<br>Requested<br>Interim | Utility<br>Requested<br>Final | Commission<br>Approved<br>Interim |
|---|-----------------------------|---------------------------------|-------------------------------|-----------------------------------|
| <b><u>General Service</u></b>                             |                             |                                 |                               |                                   |
| Base Facility Charge by Meter Size                        |                             |                                 |                               |                                   |
| 5/8" x 3/4"   | \$ 27.79                    | \$ 32.98                        | \$ 42.34                      | \$ 29.96                          |
| 3/4"  | \$ 41.69                    | \$ 49.47                        | \$ 63.51                      | \$ 44.95                          |
| 1"  | \$ 68.78                    | \$ 82.46                        | \$ 105.86                     | \$ 74.92                          |
| 1-1/2"  | \$ 138.97                   | \$ 164.91                       | \$ 211.71                     | \$ 149.83                         |
| 2"  | \$ 222.36                   | \$ 263.87                       | \$ 338.75                     | \$ 239.74                         |
| 3" Compound   | \$ 416.92                   | \$ 494.75                       | \$ 635.14                     | \$ 449.50                         |
| 3" Turbine  | \$ 486.42                   | \$ 577.22                       | \$ 741.02                     | \$ 524.43                         |
| 4" Compound   | \$ 694.88                   | \$ 824.59                       | \$ 1,058.59                   | \$ 749.18                         |
| 4" Turbine  | \$ 833.84                   | \$ 989.49                       | \$ 1,270.28                   | \$ 899.00                         |
| 6" Compound   | \$ 1,389.73                 | \$ 1,649.15                     | \$ 2,117.13                   | \$ 1,498.33                       |
| 6" Turbine  | \$ 1,737.17                 | \$ 2,061.45                     | \$ 2,646.42                   | \$ 1,872.92                       |
| 8" Compound   | \$ 2,223.59                 | \$ 2,638.67                     | \$ 3,387.44                   | \$ 2,397.34                       |
| 8" Turbine  | \$ 2,501.52                 | \$ 2,968.48                     | \$ 3,810.84                   | \$ 2,696.99                       |
| 10" Compound  | \$ 3,196.40                 | \$ 3,793.07                     | \$ 4,869.42                   | \$ 3,446.17                       |
| 10" Turbine   | \$ 4,030.24                 | \$ 4,782.57                     | \$ 6,139.70                   | \$ 4,345.17                       |
| 12" Compound  | \$ 5,975.88                 | \$ 7,091.40                     | \$ 9,103.71                   | \$ 6,442.84                       |
| <br>  |                             |                                 |                               |                                   |
| Gallonge Charge, per kgal                                 | \$ 4.70                     | \$ 5.58                         | \$ 7.16                       | \$ 5.07                           |
| <br>  |                             |                                 |                               |                                   |
| <b><u>Typical Residential Bills 5/8" x 3/4" Meter</u></b> |                             |                                 |                               |                                   |
| 3,000 Gallons   | \$ 37.69                    | \$ 44.74                        | \$ 57.43                      | \$ 40.64                          |
| 5,000 Gallons   | \$ 44.29                    | \$ 52.58                        | \$ 67.49                      | \$ 47.77                          |
| 10,000 Gallons  | \$ 62.43                    | \$ 74.12                        | \$ 95.14                      | \$ 67.34                          |
| <br>  |                             |                                 |                               |                                   |
| Average usage of 6,142 gallons                            | \$ 48.06                    | \$ 57.06                        | \$ 73.23                      | \$ 51.84                          |





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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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