

MAY 2012

Application for certificate to provide water service in Pasco County by

HV Utility Systems, L.L.C.

DOCKET NO. 110022-WU

On January 7, 2011, Equity LifeStyle Properties, Inc. (ELPI) filed an application with the Florida Public Service Commission (PSC or Commission) for an original water certificate in Pasco County and for authority to begin collecting Commission-authorized rates and charges on behalf of its subsidiary, HV Utility Systems, L.L.C. (HV Utility or Utility).

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this case?

Yes. As part of the evaluation process for HV Utility's request, Commission staff is conducting a customer meeting to allow customer feedback about HV Utility and the ratesetting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

Why is HV Utility requesting a certificate to provide water service in Pasco County?

HV Utility, through its parent company ELPI, has been providing water service to customers without specific compensation. HV Utility

proposes to start charging for water service, pursuant to Chapter 367.031 and 367.045, Florida Statutes (F.S.), and intends to offset the establishment of rates with appropriate decreases in lot rental fees.

Will the lot rent be adjusted as a result of the proposed change to require customers to pay for water service?

The Division of Condominiums, Timeshares, and Mobile Homes is responsible for reviewing changes to mobile home park prospectuses, pursuant to Section 723, F.S. While

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CUSTOMER MEETING

Tuesday, May 1, 2012 10:00 a.m.

Hacienda Village Clubhouse 7500 Granada Avenue New Port Richey, FL 34653 HV UTILITY SYSTEMS, L.L.C. PSC SPECIAL REPORT - 2

the statute provides for a rent reduction for items no longer collected in the rent, the Division cannot determine the amount of adjustment for water, wastewater, or other services or utilities. You may contact Amelia Shekitka at (850) 487-9832 with any questions regarding proposed amendments to the park's prospectus or if you need a copy of your park's prospectus files. If Ms. Shekitka is not available, ask for a mobile home examiner.

4 Using HV Utility's proposed rates, how much would the average monthly water bill be for a residential customer?

Using HV Utility's proposal, the average monthly bill for a residential customer using 3,000 gallons of water would be \$17.06.

What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:

contact @psc.state.fl.us

Please be sure to include the docket number, **110022-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider HV Utility's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

6 Who can answer my questions? For technical questions, contact:

Melissa Jones-Alexis (850) 413-6997

For legal questions, contact:

Caroline Klancke (850) 413-6220

Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Dockets and Filings/Dockets** and then type in the docket number, **110022**.

8 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on May 10, 2012. The Commissioners are expected to vote on this matter at the May 22, 2012 Commission Conference.

PSC Commissioners







COMMISSIONER Lisa Polak Edgar



CHAIRMAN Ronald A. Brisé



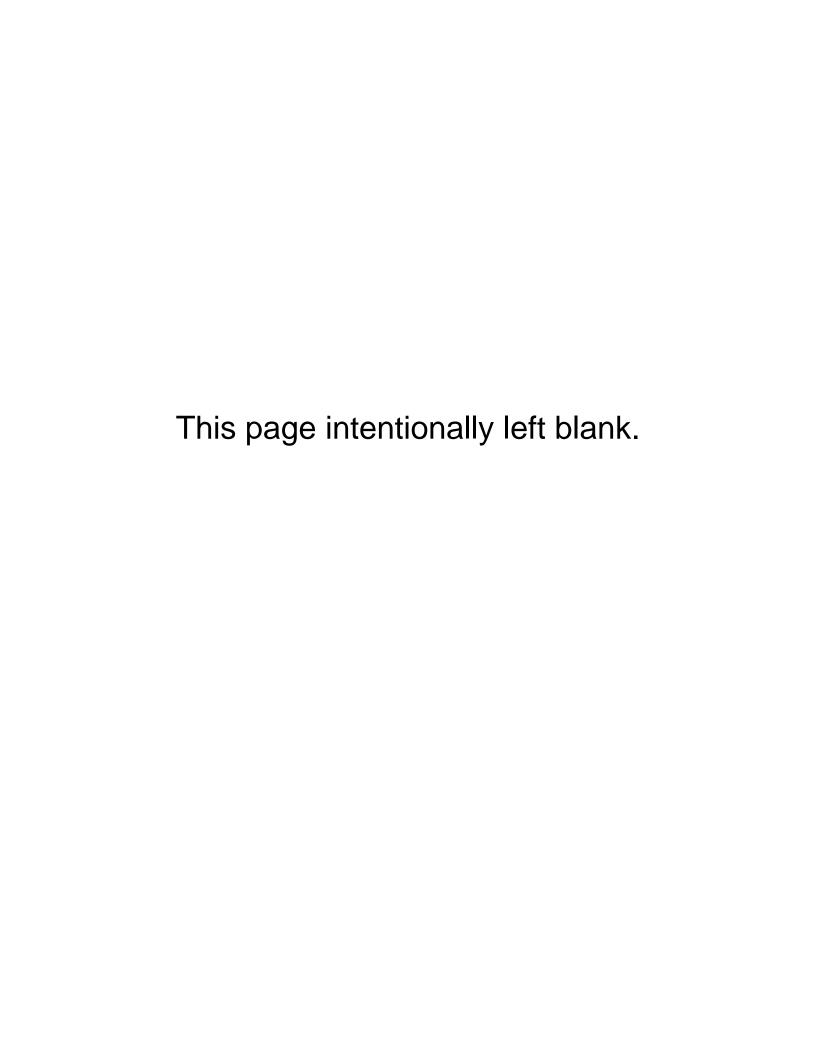
COMMISSIONER
Art Graham



COMMISSIONER
Julie I. Brown

HV Utility Monthly Water Service Rates

	Requested Monthly Rates
Residential Service	
Base Facility Charge by Meter Size	
5/8" x 3/4"	\$ 7.58
Charge per 1,000 gallons	\$ 3.16
General Service	
Base Facility Charge by Meter Size	
5/8" x 3/4"	\$ 7.58
1"	\$ 18.95
1.5"	\$ 37.90
2"	\$ 60.64
3"	\$ 113.70
4"	\$ 189.50
6"	\$ 379.00
Charge per 1,000 gallons	\$ 3.16
Typical Residential Bill 5/8" x 3/4" Meter	
3,000 gallons	\$ 17.06
5,000 gallons	\$ 23.38
10,000 gallons	\$ 39.18
Miscellaneous Service Charges	
Initial Connection	\$ 15.00
Normal Reconnection	\$ 15.00
Violation Reconnection	\$ 15.00
Premises Visit (in lieu of disconnection)	\$ 10.00



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Name		
Address		
		
Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.		
CONSUMER COMMENTS		

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Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850	
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