



# Florida Public Service Commission

# **SPECIAL REPORT**

JANUARY 2013

Application for increase in water rates in Franklin County by

## **Water Management Services, Inc.**

DOCKET NO. 110200-WU

*On November 7, 2011, Water Management Services, Inc. (WMSI) filed an application with the Florida Public Service Commission (PSC or Commission) to increase its water rates. WMSI provides water service to 1,808 customers in Franklin County.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for WMSI's rate request, the Commission will conduct two customer service hearings to allow customer feedback about WMSI and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. Commissioners will attend and participate during the customer service hearings.

#### **2 Why is WMSI requesting a rate increase?**

WMSI is requesting a rate increase to cover increasing operating costs and to pay for plant improvements.

#### **3 When was WMSI's last approved rate case?**

WMSI's last approved rate case was in December 2010, with rates taking effect in February 2011.

#### **4 Presently, how much is the monthly water bill for a residential customer using 5,000 gallons?**

Under current Commission proposed final rates, the monthly water bill for a residential customer using 5,000 gallons is \$65.88.

### **CUSTOMER SERVICE HEARINGS**

Wednesday, January 16, 2013  
10:00 a.m. and 6:00 p.m.

&

Thursday, January 17, 2013  
*(for continuation of the technical hearing if needed, time to be announced)*

St. George Island Volunteer Fire Department  
324 East Pine Avenue  
Eastpoint, FL 32328  
(This location is on St. George Island)

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## 5 Using WMSI's proposed rates, how much would the monthly water bill be for a residential customer using 5,000 gallons?

Under WMSI's proposal, the monthly water bill for a residential customer using 5,000 gallons would be \$68.61.

## 6 What if I cannot attend the customer service hearings or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the hearings or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the docket number, **110200-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider WMSI's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance and Outreach at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon*

*request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

**For technical questions, contact:**

Todd Brown  
(850) 413-6550

Bart Fletcher  
(850) 413-7017

Michael Springer  
(850) 413-7082

Mark Cicchetti  
(850) 413-6066

Patti Daniel  
(850) 413-6808

Paul Stallcup  
(850) 413-6441

Stan Rieger  
(850) 413-6970

**For legal questions, contact:**

Martha Barrera  
(850) 413-6212

Michael Lawson  
(850) 413-6076

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at [www.floridapsc.com](http://www.floridapsc.com). Click on **Clerk's Office/Dockets** and then type in the docket number, **110200**.

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on April 12, 2013. The Commissioners are expected to vote on this matter at the April 25, 2013 Commission Conference.

## PSC Commissioners



COMMISSIONER  
Eduardo E. Balbis



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Ronald A. Brisé



COMMISSIONER  
Art Graham



COMMISSIONER  
Julie I. Brown

## WMSI Monthly Water Service Rates

	Rates Prior to Filing	Commission Approved Interim*	Utility Requested Final	Current Commission Proposed Final**
<b><u>Residential Service</u></b>				
Base Facility Charge by Meter Size				
5/8" x 3/4"	\$ 27.79	\$ 29.96	\$ 43.06	\$ 34.83
3/4"	\$ 41.69	\$ 44.95	\$ 64.59	\$ 52.25
1"	\$ 69.49	\$ 74.92	\$ 107.66	\$ 87.08
1-1/2"	\$ 138.97	\$ 149.83	\$ 215.31	\$ 174.15
 <u>Gallonage Charge, per kgal</u>				
0-8,000 Gallons	\$ 3.30	\$ 3.56	\$ 5.11	\$ 0.00
8,001-15,000 Gallons	\$ 4.12	\$ 4.44	\$ 6.38	\$ 0.00
Over 15,000 Gallons	\$ 4.96	\$ 5.35	\$ 7.68	\$ 0.00
0-6,000 Gallons	N/A	N/A	N/A	\$ 6.21
Over 6,000 Gallons	N/A	N/A	N/A	\$ 7.03

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\*Commission Approved Interim rates effective March 1, 2012 - October 16, 2012.

\*\*Current Commission Proposed Final rates effective October 17, 2012 - present.

## WMSI Monthly Water Service Rates (Cont.)

	Rates Prior to Filing	Commission Approved Interim*	Utility Requested Final	Current Commission Proposed Final**
<b><u>General Service, includes Public &amp;</u></b>				
<b><u>Multi-Family</u></b>				
Base Facility Charge by Meter Size				
5/8" x 3/4"	\$ 27.79	\$ 29.96	\$ 43.06	\$ 34.83
3/4"	\$ 41.69	\$ 44.95	\$ 64.59	\$ 52.25
1"	\$ 69.49	\$ 74.92	\$ 107.66	\$ 87.08
1-1/2"	\$ 138.97	\$ 149.83	\$ 215.31	\$ 174.15
2"	\$ 222.36	\$ 239.74	\$ 344.51	\$ 278.64
3" Compound	\$ 416.92	\$ 449.50	\$ 645.95	\$ 557.28
3" Turbine	\$ 486.42	\$ 524.43	\$ 753.63	\$ 609.53
4" Compound	\$ 694.88	\$ 749.18	\$ 1,076.60	\$ 870.75
4" Turbine	\$ 833.84	\$ 899.00	\$ 1,291.90	\$ 1,044.90
6" Compound	\$ 1,389.73	\$ 1,498.33	\$ 2,153.16	\$ 1,741.50
6" Turbine	\$ 1,737.17	\$ 1,872.92	\$ 2,691.46	\$ 2,176.88
8" Compound	\$ 2,223.59	\$ 2,394.34	\$ 3,445.09	\$ 2,786.40
8" Turbine	\$ 2,501.52	\$ 2,696.99	\$ 3,875.69	\$ 3,134.70
10" Compound	\$ 3,196.40	\$ 3,446.17	\$ 4,952.30	\$ 4,005.45
10" Turbine	\$ 4,030.24	\$ 4,345.17	\$ 6,244.19	\$ 5,050.35
12" Compound	\$ 5,975.88	\$ 6,442.84	\$ 9,258.64	\$ 7,488.45
Gallonge Charge, per 1,000 Gallons	\$ 4.70	\$ 5.07	\$ 7.28	\$ 6.56
<b><u>Typical Residential Bills 5/8" x 3/4" Meter</u></b>				
3,000 Gallons	\$ 37.69	\$ 40.64	\$ 58.39	\$ 53.46
5,000 Gallons	\$ 44.29	\$ 47.76	\$ 68.61	\$ 65.88
10,000 Gallons	\$ 62.43	\$ 67.32	\$ 96.70	\$ 100.21

\*Commission Approved Interim rates effective March 1, 2012 - October 16, 2012.

\*\*Current Commission Proposed Final rates effective October 17, 2012 - present.



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