



Florida Public Service Commission

SPECIAL REPORT

FEBRUARY 2016

Application for increase in water rates in Glades and Highlands Counties by

Silver Lake Utilities, Inc.

DOCKET NO. 150149-WS

On July 20, 2015, Silver Lake Utilities, Inc. (Silver Lake) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case. Silver Lake provides service to approximately 67 water customers in Glades and Highlands Counties.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Silver Lake's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Silver Lake and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Silver Lake requesting a rate increase?

Silver Lake is requesting a rate increase in order to recover the cost of operating the utility and allow the company to earn a fair rate of return on its investment.

3 When was Silver Lake's last approved rate increase?

Silver Lake's current rates were established by the Commission in 2007.

CUSTOMER MEETING

Thursday, February 11, 2016

3:00 P.M.

Brighton Ranch Office
106 SE County Road 721
Okeechobee, FL

5 How much is the average monthly water bill for a residential customer using 5,000 gallons?

The average monthly water bill for a residential customer using 5,000 gallons is \$38.00.

If cancelled, notice of meeting cancellation will be provided on the Commission's Web site (www.floridapsc.com) under the Hot Topics link found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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5 Using PSC staff’s preliminary recommended rates, how much would the average monthly water bill be for a residential customer using 5,000 gallons?

The average monthly water bill for a residential customer would be \$203.06.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **150149-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Silver Lake’s quality of service and other matters. If you have questions, contact the PSC’s Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Sonica Bruce
(850) 413-6994

Adam Hill
(850) 413-6425

Matthew Vogel
(850) 413-6354

For legal questions, contact:

Kelley Corbari
(850) 413-6234

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.FloridaPSC.com. Click on **Clerk’s Office** then **Dockets**. Type in the docket number, **150149**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on March 24, 2016. The Commissioners are expected to vote on this matter at the April 5, 2016 Commission Conference.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida’s Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

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Silver Lake Utilities Monthly Water Rates

| | Rates at Time of Filing | Staff Recommended Rates |
|---|-------------------------------|-------------------------------|
| <u>Residential Service and General Service</u> | | |
| Base Facility Charge by Meter Size | | |
| 5/8" x 3/4 " | \$19.05 | \$101.81 |
| 1" | \$47.63 | \$254.53 |
| 1 1/2" | \$95.25 | \$509.05 |
| 2" | \$152.40 | \$814.48 |
| 3" | \$304.80 | \$1,628.96 |
| 4" | \$476.25 | \$2,545.25 |
| 6" | \$952.50 | \$5,090.50 |
| Charge per 1,000 gallons - Residential Service | | |
| 0 - 5,000 gallons | \$3.79 | \$20.25 |
| Over 5,000 gallons | \$6.46 | \$34.52 |
| Charge per 1,000 gallons - General Service | \$3.79 | \$20.25 |
| <u>Typical Residential 5/8" X 3/4" Meter Bill Comparison</u> | | |
| 3,000 gallons | \$30.42 | \$162.56 |
| 5,000 gallons | \$38.00 | \$203.06 |
| 10,000 gallons | \$70.30 | \$375.66 |

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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