



Florida Public Service Commission **RATE CASE OVERVIEW**

JUNE 2018

Application for increase in water and wastewater rates in Polk County by

River Ranch Water Management, LLC

DOCKET NO. 20170219-WS

On October 10, 2017, River Ranch Water Management, LLC (River Ranch) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water and wastewater rates. River Ranch provides water and wastewater service in Polk County to approximately 65 residential customers and general service customers, including a chapel, a 367-unit recreational vehicle park, 192 condominium units, 119 mobile home park lots, and other resort properties.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for River Ranch's rate request, the Commission staff will conduct a customer meeting to allow feedback about River Ranch and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

CUSTOMER MEETING

**Wednesday, June 20, 2018
6:00 P.M.**

Longhorn Center at River Ranch
3200 River Ranch Blvd.
River Ranch, FL 33867

2 Why is River Ranch requesting a rate increase?

River Ranch is requesting a rate increase in order to recover the cost of operating the utility and allow the company the opportunity to earn a fair rate of return on its investment.

3 When was River Ranch's last approved rate increase?

River Ranch's last approved rate increase was in 2003.

4 How much are the current monthly water and wastewater bills for a residential customer of River Ranch?

The utility's current monthly bill for a residential customer of River Ranch is \$15.85 for water and \$17.16 for wastewater.

If canceled, notice of meeting cancellation will be provided on the Commission's website (www.floridapsc.com) under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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5 Using staff's recommended rates, how much would the monthly water and wastewater bill be for a residential customer of River Ranch?

Using staff's recommended rates, the monthly bill for a residential customer of River Ranch would be \$47.51 for water and \$39.35 for wastewater.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **20170219-WS**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider River Ranch's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Moni Mtenga
(850) 413-6586

Sonica Bruce
(850) 413-6994

Cissy Galloway
(850) 413-6922

For legal questions, contact:

Margo DuVal
(850) 413-6076

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on **Clerk's Office** then **Dockets**. Type in the docket number **20170219**.

9 When will the PSC make a decision?

The PSC staff is tentatively scheduled to file a recommendation with the Commission on August 23, 2018. The Commissioners are tentatively expected to vote on this matter at the September 6, 2018 Commission Conference.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



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COMMISSIONER
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COMMISSIONER
Andrew Giles Fay

River Ranch Water Management, LLC Monthly Water Rates

	Rates at Time of Filing	Staff Recommended Rates
<u>Residential Flat Rate</u>		
River Ranch Shores/Countryside	\$15.85	\$47.51
<u>General Service Flat Rate</u>		
River Ranch Chapel	\$39.62	\$41.51
Long Hammock MHP (119 Units)	\$1,508.92	\$5,244.00
Westgate Properties	\$1,141.19	\$1,261.68
River Ranch Condos (192 Units)	\$2,434.56	\$1,864.28
River Ranch RV Park (367 Units)	\$5,287.54	\$8,253.41

River Ranch Water Management, LLC Monthly Wastewater Rates

	Rates at Time of Filing	Staff Recommended Rates
<u>Residential Flat Rate</u>		
River Ranch Shores/Countryside	\$17.16	\$39.35
<u>General Service Flat Rate</u>		
River Ranch Chapel	\$17.16	\$33.61
Long Hammock Phase MHP (119 Units)	\$2,042.04	\$4,122.00
Westgate Properties	\$1,218.42	\$1,078.98
River Ranch Condos (192 Units)	\$3,294.72	\$1,514.92
River Ranch RV Park (367 Units)	\$6,297.72	\$6,351.77

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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