



# Florida Public Service Commission **RATE CASE OVERVIEW**

JULY 2018

Application for increase in water and wastewater rates in Lake County by

## **Pine Harbour Waterworks, Inc.**

DOCKET NO. 20180022-WU

*On January 23, 2018, Pine Harbour Waterworks, Inc. (Pine Harbour) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water rates. Pine Harbour provides water service in Lake County to approximately 65 residential customers.*

### QUESTIONS & ANSWERS

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Pine Harbour's rate request, the Commission staff will conduct a customer meeting to allow feedback about Pine Harbour and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### CUSTOMER MEETING

**Thursday, July 26, 2018  
6:00 p.m.**

American Legion  
101 South Bay Street  
Eustis, FL 32726

#### **2 Why is Pine Harbour requesting a rate increase?**

Pine Harbour is requesting a rate increase in order to recover the cost of operating the utility and allow the company the opportunity to earn a fair rate of return on its investment.

#### **3 When was Pine Harbour's last approved rate increase?**

Pine Harbour has never had a rate case while under Commission jurisdiction.

#### **4 How much is the current monthly water bill for a residential customer of Palm Harbour using 4,000 gallons?**

The utility's current monthly water bill for a residential customer using 4,000 gallons is \$25.96.

If canceled, notice of meeting cancellation will be provided on the Commission's website ([www.floridapsc.com](http://www.floridapsc.com)) under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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**5 Using staff's recommended rates, how much would the monthly water bill be for a residential customer of Pine Harbour using 4,000 gallons?**

Using staff's recommended rates, the monthly bill for a residential customer using 4,000 gallons would be \$34.79.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **20180022-WU**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Pine Harbour's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Martha Golden  
(850) 413-7015

Marissa Friedrich  
(850) 413-6473

Doug Wright  
(850) 413-6682

**For legal questions, contact:**

Margo DuVal  
(850) 413-6076

**8 Where on the Internet can I obtain more detailed information?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number **20180022**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on September 27, 2018. The Commissioners are expected to vote on this matter at the October 9, 2018 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

*PSC Commissioners*



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COMMISSIONER  
Julie I. Brown



CHAIRMAN  
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COMMISSIONER  
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COMMISSIONER  
Andrew Giles Fay

**Pine Harbour Waterworks, Inc.  
Monthly Water Rates**

	Rates at Time of Filing	Staff Recommended Rates
<b><u>Residential and General Service</u></b>		
<b>Base Facility Charge by Meter Size</b>		
5/8" x 3/4"	\$17.28	\$18.19
3/4"	\$25.92	\$27.29
1"	\$43.22	\$45.48
1 1/2"	\$86.41	\$90.95
2"	\$138.27	\$145.52
3"	\$276.51	\$291.04
4"	\$432.04	\$454.75
Charge per 1,000 gallons - Residential	\$2.17	N/A
0-4,000 gallons	N/A	\$4.15
Over 4,000 gallons	N/A	\$5.84
Charge per 1,000 gallons - General Service	N/A	\$4.90
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
4,000 gallons	\$25.96	\$34.79
6,000 gallons	\$30.30	\$46.47
8,000 gallons	\$34.64	\$58.15



STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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