



Florida Public Service Commission **RATE CASE OVERVIEW**

AUGUST 2019

Application for limited proceeding water rate increase in Lake County by

Raintree Waterworks, Inc.

DOCKET NO. 20190124-WU

On June 6, 2019, Raintree Waterworks, Inc. (Raintree) filed an application with the Florida Public Service Commission (PSC or Commission) for a limited proceeding rate case. Raintree provides water service to approximately 110 residential customers and 1 general service customer in Lake County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Raintree's rate request, the Commission staff will conduct a customer meeting to allow feedback about Raintree and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

CUSTOMER MEETING

**Wednesday, August 7, 2019
6:00 p.m.**

**Tavares Civic Center
100 East Caroline Street
Tavares, FL 32778**

2 Why is Raintree requesting a rate increase?

Raintree is seeking to recover costs associated with replacing 75 non-operational meters due to age and condition and replacement of a hydropneumatic tank due to its deteriorated condition and age.

3 When was Raintree's last approved rate increase?

Raintree's last approved rate increase was in 2015.

4 How much is the current monthly water bill for a residential customer of Raintree using 6,000 gallons?

The utility's current monthly water bill for a residential customer using 6,000 gallons is \$24.79.

If canceled, notice of meeting cancellation will be provided on the Commission's website, (www.floridapsc.com), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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5 Using the utility's proposed rates, how much would the monthly water bill be for a residential customer of Raintree using 6,000 gallons?

Using the utility's proposed rates, the monthly water bill for a residential customer using 6,000 gallons would be \$29.73.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **20190124-WU**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Raintree's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Jeff Doehling
(850) 413-6127

Sonica Bruce
(850) 413-6994

Justin Sowards
(850) 413-6844

For legal questions, contact:

Margo DuVal
(850) 413-6076

8 Can I obtain more detailed information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on **Clerk's Office** then **Dockets**. Type in the docket number **20190124**.

9 When will the PSC make a decision?

The PSC staff is tentatively scheduled to file a recommendation with the Commission on September 20, 2019. The Commissioners are expected to vote on this matter at the October 3, 2019 Commission Conference.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

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Raintree Waterworks, Inc. - Monthly Water Rates

	Rates at Time of Filing	Utility Proposed Rates
<u>Residential Service</u>		
Base Facility Charge - Residential, Irrigation, and General Service		
5/8" x 3/4"	\$14.23	\$17.07
3/4"	\$21.35	\$25.61
1"	\$35.58	\$42.68
1 1/2"	\$71.15	\$85.35
2"	\$113.84	\$136.56
3"	\$227.68	\$273.12
4"	\$355.75	\$426.75
6"	\$711.50	\$853.50
Charge per 1,000 gallons - Residential		
0-3,000 gallons	\$1.71	\$2.05
3,001 - 8,000 gallons	\$1.81	\$2.17
Over 8,000 gallons	\$2.72	\$3.26
Charge per 1,000 gallons - General Service	\$2.24	\$2.68
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$19.36	\$23.22
6,000 gallons	\$24.79	\$29.73
10,000 gallons	\$33.85	\$40.59

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Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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