



# Florida Public Service Commission **RATE CASE OVERVIEW**

SEPTEMBER 2019

Application for limited proceeding water rate increase in Polk County by

**CHC VII, Ltd.**

DOCKET NO. 20190121-WS

*On May 29, 2019, CHC VII, Ltd. (CHC) filed an application with the Florida Public Service Commission (PSC or Commission) for a limited proceeding rate case. CHC provides water service to approximately 870 residential customers and 20 general service customer in Polk County.*

## QUESTIONS & ANSWERS

### **1** Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for CHC's rate request, the Commission staff will conduct a customer meeting to allow feedback about CHC and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

### **2** Why is CHC requesting a rate increase?

CHC is seeking to recover costs associated with installing Automatic Meter Reading water meters.

### **3** When was CHC's last approved rate increase?

CHC's last approved rate increase was in 2014.

#### CUSTOMER MEETING

**Wednesday, September 11, 2019  
4:00 p.m.**

**Haines City Public Library  
111 N 6th Street  
Haines City, FL 33844**

### **4** How much is the current monthly water bill for a residential customer of CHC using 5,000 gallons?

The utility's current monthly water bill for a residential customer using 5,000 gallons is \$10.25.

If canceled, notice of meeting cancellation will be provided on the Commission's website, ([www.floridapsc.com](http://www.floridapsc.com)), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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**5 Using the utility's proposed rates, how much would the monthly water bill be for a residential customer of CHC using 5,000 gallons?**

Using the utility's proposed rates, the monthly water bill for a residential customer using 5,000 gallons would be \$12.76.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **20190121-WS**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider CHC's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Marissa Ramos  
(850) 413-6473

Jeff Doehling  
(850) 413-6127

Donna Brown  
(850) 413-6469

**For legal questions, contact:**

Charles Murphy  
(850) 413-6191

**8 Can I obtain more detailed information online?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office**, then **Dockets**. Type in the docket number **20190121**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on October 24, 2019. The Commissioners are expected to vote on this matter at the November 5, 2019 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

*PSC Commissioners*



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COMMISSIONER  
Julie I. Brown



CHAIRMAN  
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COMMISSIONER  
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COMMISSIONER  
Andrew Giles Fay

**CHC VII, Ltd. - Monthly Water Rates**

	Rates at Time of Filing	Utility Proposed Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge		
5/8" x 3/4"	\$4.55	\$5.66
3/4"	\$6.83	\$8.49
1"	\$11.38	\$14.15
1 1/4"	\$18.20	\$22.63
1 1/2"	\$22.75	\$28.29
2"	\$36.40	\$45.27
3"	\$72.80	\$90.54
4"	\$113.75	\$141.47
6"	\$227.50	\$282.93
8"	\$364.12	\$452.84
Charge per 1,000 gallons - Residential		
0-5,000 gallons	\$1.14	\$1.42
Over 5,000 gallons	\$1.51	\$1.88
Charge per 1,000 gallons - General Service	\$1.24	\$1.54
<b><u>Irrigation Service</u></b>		
Base Facility Charge - All Meter Sizes	\$4.55	\$5.66
Charge per 1,000 gallons	\$1.24	\$1.54
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 gallons	\$7.97	\$9.92
5,000 gallons	\$10.25	\$12.76
7,000 gallons	\$13.27	\$16.52

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Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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