



Florida Public Service Commission **RATE CASE OVERVIEW**

SEPTEMBER 2019

Application for increase in water rates in Highlands County by

Placid Lakes Utilities, Inc.

DOCKET NO. 20190031-WU

On May 13, 2019, Placid Lakes Utilities, Inc. (Placid Lakes) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water rates. Placid Lakes provides water service to approximately 1,970 residential customers and 30 general service customers in Highlands County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Placid Lakes' rate request, the Commission staff will conduct a customer meeting to allow feedback about Placid Lakes and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

CUSTOMER MEETING

**Thursday, September 12, 2019
6:00 p.m.**

**Town of Lake Placid
Council Chambers
1069 U.S. Highway 27 North
Lake Placid, FL 33852**

2 Why is Placid Lakes requesting a rate increase?

Placid Lakes is requesting a rate increase in order to recover the cost of operating the utility and allow the company to earn a fair rate of return on its investment.

3 When was Placid Lakes' last approved rate increase?

Placid Lakes' last approved rate increase was in 2013.

4 How much is the current monthly water bill for a residential customer of Placid Lakes using 6,000 gallons?

The utility's current monthly water bill for a residential customer using 6,000 gallons is \$39.35.

If canceled, notice of meeting cancellation will be provided on the Commission's website, (www.floridapsc.com), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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5 Using the utility's proposed rates, how much would the monthly water bill be for a residential customer of Placid Lakes using 6,000 gallons?

Using the utility's proposed rates, the monthly water bill for a residential customer using 6,000 gallons would be \$43.02.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **20190031-WU**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Placid Lakes' quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Marissa Ramos
(850) 413-6473

Lee Smith
(850) 413-7003

Emily Knoblauch
(850) 413-6632

For legal questions, contact:

Kristen Simmons
(850) 413-6175

8 Can I obtain more detailed information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on **Clerk's Office**, then **Dockets**. Type in the docket number **20190031**.

9 When will the PSC make a decision?

The PSC staff is tentatively scheduled to file a recommendation with the Commission on November 19, 2019. The Commissioners are expected to vote on this matter at the December 3, 2019 Commission Conference.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



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COMMISSIONER
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Placid Lakes Utilities, Inc. - Monthly Water Rates

	Rates at Time of Filing	Commission Approved Interim Rates	Utility Proposed Rates
<u>Residential and General Service</u>			
Base Facility Charge - All Meter Sizes			
5/8" x 3/4"	\$11.59	\$12.11	\$11.76
1"	\$28.98	\$30.28	\$29.39
1 1/2"	\$57.95	\$60.55	\$58.78
2"	\$92.72	\$96.88	\$94.04
3"	\$185.44	\$193.76	\$188.08
4"	\$289.75	\$302.75	\$293.88
6"	\$597.50	\$605.50	\$587.75
Charge per 1,000 gallons - Residential			
0-10,000 gallons	\$4.34	\$4.54	\$5.21
10,001 - 20,000 gallons	\$6.52	\$6.81	\$7.81
Over 20,000 gallons	\$8.68	\$9.07	\$10.41
Charge per 1,000 gallons - General Service			
	\$4.64	\$4.85	\$5.57
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>			
3,000 gallons	\$24.61	\$25.73	\$27.39
6,000 gallons	\$37.63	\$39.35	\$43.02
10,000 gallons	\$54.99	\$57.51	\$63.86

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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