



Florida Public Service Commission **RATE CASE OVERVIEW**

AUGUST 2020

Application for a limited alternative rate increase in Polk County by

Pinecrest Utilities, LLC

DOCKET NO. 20200152-WS

On May 28, 2020, Pinecrest Utilities, LLC (Pinecrest or Utility) filed an application with the Florida Public Service Commission (PSC or Commission) for a limited alternative rate increase. Pinecrest provides water service to 142 customers in Polk County.

QUESTIONS & ANSWERS

1 Why is Pinecrest requesting a rate increase?

Pinecrest is requesting a rate increase to recover its share of increased common costs (such as office expense, salaries, and insurance) payable to its service company, FUS1. In addition, Pinecrest also seeks to recover its share of the costs for a new Compliance Technician position.

2 When was Pinecrest's last approved rate increase?

Pinecrest's rates for water were last approved by the Commission in a staff-assisted rate case in 2013.

3 How much is the current monthly water bill for a residential customer of Pinecrest using 5,000 gallons?

The Utility's current monthly water bill for a residential customer using 5,000 gallons is \$41.01.

4 Using the Utility's proposed rates, how much would the monthly water bill be for a residential customer of Pinecrest using 5,000 gallons?

Using the Utility's proposed rates, the monthly water bill for a residential customer using 5,000 gallons would be \$42.94.

5 What if I wish to provide input on the proposed rate increase?

Any person who wishes to comment or provide information regarding the proposed rate increase should do so in one of the four manners (letter, email, phone, or website) as described below:

- Mail comments to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
- Email comments to clerk@psc.state.fl.us.
- Submit and return the Comment Card attached to the Notice and available on the Commission's website.
- Address the Commissioners by phone during the Commission's Conference, currently scheduled for October 6, 2020. You may address the Commissioners by phone even if you also provide written comments through any of the other methods. If you would like to provide comments by phone at the Commission Conference, please contact Gabriella Passidomo with the PSC at (850) 413-6230 or GPassido@psc.state.fl.us prior to October 6, 2020.

All correspondence should refer to “Docket No. 20200152-WS, Pinecrest Utilities, LLC.” Your letter will be placed in the correspondence file of this docket. In accordance with Florida Statutes, the PSC will also consider Pinecrest’s quality of service and other matters. If you have questions, contact the PSC’s Office of Consumer Assistance & Outreach at 1-800-342-3552.

6 Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility consumers before both the Commission, and other state and federal regulatory authorities. The Public Counsel is independent from the Commission, and accounts only to the people of the state of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or www.floridaopc.gov.

7 Who can answer technical or legal questions?

For technical questions, contact:

Sonica Bruce
(850) 413-6994

Emily Knoblach
(850) 413-6632

Chris Richards
(850) 413-6742

For legal questions, contact:

Gabriella Passidomo
(850) 413-6320

8 Can I obtain more detailed information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on **Clerk’s Office** then **Dockets**. Type in the docket number **20200152**.

9 When will the PSC make a decision?

The PSC staff is tentatively scheduled to file a recommendation with the Commission on September 24, 2020. The Commissioners are expected to vote on this matter at the October 6, 2020 Commission Conference.

10 How can I follow the Commission Conference?

You can watch the Commission Conference live from the PSC website at www.floridapsc.com. Look for the “Watch Live Broadcast” icon on the left side of the webpage.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida’s Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

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Pinecrest Utilities, LLC - Monthly Water Rates

	Utility's Current Rates	Utility's Proposed Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$16.36	\$17.14
3/4"	\$24.54	\$25.72
1"	\$40.90	\$42.86
1 1/2"	\$81.80	\$85.70
2'	\$130.88	\$137.12
3"	\$261.76	\$274.24
4"	\$409.00	\$428.50
6"	\$818.00	\$857.00
Charge per 1,000 gallons - Residential and General Service	\$4.93	\$5.16

Typical Residential 5/8" x 3/4" Meter Bill Comparison

3,000 Gallons	\$31.15	\$32.62
5,000 Gallons	\$41.01	\$42.94
10,000 Gallons	\$65.66	\$68.74

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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