



Florida Public Service Commission **RATE CASE OVERVIEW**

OCTOBER 2021

Application for staff-assisted rate increase in water rates in Lake County by

Brendenwood Waterworks, Inc.

DOCKET NO. 20210055-WU

On March 16, 2021, Brendenwood Waterworks, Inc. (Brendenwood or Utility) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water rates. Brendenwood provides service to approximately 60 water customers in Lake County.

QUESTIONS & ANSWERS

1 Why is Brendenwood requesting a rate increase?

Brendenwood is requesting a rate increase to recover the cost of operating the Utility and allow the company an opportunity to earn a fair rate of return on its investment.

2 When was Brendenwood's last approved rate increase?

Brendenwood's last approved rate increase was in 2010 while under the name of Brendenwood Water System, Inc. The Utility also had an index rate increase effective June 9, 2019.

3 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Brendenwood's rate request, Commission staff will conduct a virtual customer meeting to allow feedback about Brendenwood and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

To speak at the virtual customer meeting, a customer must sign up via the PSC's online registration form, which will be available at www.FloridaPSC.com under the Hot Topics section on the home page. Customers without internet access can sign up to speak by calling the

PSC at (850) 413-7080. Registration will open beginning October 6, 2021 at 9:00 a.m., and the deadline to sign up is noon **two business days** prior to the meeting.

One day prior to the meeting, speakers will be provided further instructions from PSC staff on how to participate.

VIRTUAL CUSTOMER MEETING

**Wednesday, October 20, 2021
2:00 p.m.**

4 What if I cannot attend the virtual customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual customer meeting or in writing. Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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If cancelled, notice of service hearing cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

The PSC will also accept emailed comments at: clerk@psc.state.fl.us.

Please be sure to include the docket number, **20210055-WU**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Brendenwood's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

5 How much is the current monthly bill for a residential customer of Brendenwood using 4,000 gallons?

The Utility's current monthly bill for a residential customer of Brendenwood using 4,000 gallons is \$21.19.

6 Using staff's preliminary recommended rates, how much would the monthly bill be for a residential customer of Brendenwood using 4,000 gallons?

Using staff's preliminary recommended rates, the monthly bill for a residential customer of Brendenwood using 4,000 gallons would be \$24.84.

7 Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility consumers before the Commission and other state and federal regulatory authorities. The Public Counsel is independent from the Commission, and accountable only to the people of the state of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or www.floridaopc.gov.

8 Can I obtain more detailed information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on Clerk's Office then Dockets. Type in the docket number 20210055.

9 Who can answer technical or legal questions?

For technical questions, contact:

Cristopher Richards
Accounting
(850) 413 - 6742

Terence Bethea
Rates and Charges
(850) 413 - 6435

Clayton Lewis
Quality of Service and Engineering
(850) 413 - 6578

For legal questions, contact:

Ashley Weisenfeld
(850) 413 - 6220

10 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on December 22, 2021. The Commissioners are expected to vote at the January 4, 2022 Commission Conference.

11 How can I follow the Commission Conference?

You can watch the virtual customer meeting and Commission Conference live from the PSC website at www.FloridaPSC.com. Look for the "Watch Live Broadcast" icon on the left side of the webpage. An audio only option is available by dialing 850-413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



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Mike La Rosa



COMMISSIONER
Art Graham



CHAIRMAN
Gary Clark



COMMISSIONER
Andrew Giles Fay



COMMISSIONER
Gabriella Passidomo

Brendenwood Waterworks, Inc. Monthly Water Bills

	Utility Current Rates	Staff Recommended Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$13.71	\$15.04
3/4"	\$20.57	\$22.56
1"	\$34.28	\$37.60
1 1/2"	\$68.55	\$75.20
2"	\$109.68	\$120.32
3"	\$219.36	\$240.64
4"	\$342.75	\$376.00
6"	\$685.50	\$752.00
<u>Charge per 1,000 gallons - Residential Service</u>		
0 - 5,000 gallons	\$1.87	N/A
5,001 - 10,000 gallons	\$2.08	N/A
Over 10,000 gallons	\$4.16	N/A
<u>Charge per 1,000 gallons - Residential Service</u>		
0 - 4,000 gallons	N/A	\$2.45
4,001 - 10,000 gallons	N/A	\$3.06
Over 10,000 gallons	N/A	\$5.51
Charge per 1,000 gallons General Service	\$2.83	\$3.83
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
4,000 gallons	\$21.19	\$24.84
10,000 gallons	\$33.46	\$43.20
14,000 gallons	\$50.10	\$65.24

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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