



# Florida Public Service Commission RATE CASE OVERVIEW

OCTOBER 2024

## Application for increase in water and wastewater rates by Sunshine Water Services Company

DOCKET NO. 20240068-WS

On June 28, 2024, Sunshine Water Services Company (Sunshine or Utility) filed an application with the Florida Public Service Commission (Commission or PSC) for increased water and wastewater rates for its customers in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties. Sunshine is a Class A utility providing service to 34,740 water and 28,892 wastewater customers.

### QUESTIONS & ANSWERS

#### 1. Why is Sunshine requesting a rate increase?

Sunshine is requesting a rate increase to recover the cost of operating the Utility and allow the company an opportunity to earn a fair rate of return on its investment.

#### 2. When was Sunshine's last approved rate increase?

Sunshine's last rate case was in 2020.

#### 3. Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process of Sunshine's rate request, Commission staff will conduct virtual and in-person service hearings to allow feedback about Sunshine's quality of service and the rate setting process. Comments will be reviewed before the Commission reaches a decision. Commissioners will attend and participate during the service hearings.

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the PSC's online registration form, which will be available at [www.FloridaPSC.com](http://www.FloridaPSC.com), under the "Hot Topics" heading, (2) call the PSC at (850) 413-7080 or (3) email [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us). Online registration for the virtual service hearings will open on September 24, 2024 at 9:00 a.m., and close at noon two business days prior to each virtual service hearing.

One day prior to the virtual service hearings customers who signed up to speak will be provided further instructions from PSC staff on how to participate.

Customers who wish to speak at the in-person service hearings may register upon arrival at the venue.

All persons who wish to comment, either virtually or in-person, are urged to appear promptly at the scheduled times because the service hearings may be adjourned early if no customers are present to testify or when those present have testified. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

#### Virtual Service Hearings

**Tuesday, October 08, 2024  
11:00 a.m.**

**Thursday, October 10, 2024  
2:00 p.m.**

#### In-person Service Hearings

**Wednesday, October 09, 2024  
10:00 a.m.**

**Eustis Community Center  
601 Northshore Dr.  
Eustis, FL 32726**

**Wednesday, October 09, 2024  
6:00 p.m.**

**Commissioners Chambers  
225 Newburyport Avenue  
Altamonte Springs, FL 32701**

#### 4. Can I obtain more information online?

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on Clerk's Office then Dockets. Type in the docket number 20240068.

\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

**5. What if I cannot attend the virtual or in-person service hearings or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual or in-person service hearings or in writing.\*

Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **20240068-WS**

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Sunshine's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at (800) 342-3552.

**6. How much is the current and proposed monthly water bill for a Sunshine customer using 4,000 gallons?**

The current monthly water bill for a Sunshine customer using 4,000 gallons is \$21.17. The proposed monthly water bill for a Sunshine customer using 4,000 gallons would be \$25.95.

**7. How much is the current and proposed monthly wastewater bill for a Sunshine customer using 6,000 gallons?**

The current monthly wastewater bill for a Sunshine customer using 6,000 gallons is \$68.53. The proposed monthly wastewater bill for a Sunshine customer using 6,000 gallons would be \$79.47.

**8. Who provides legal representation for customers in utility related matters before the Public Service Commission?**

The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. The Office of Public Counsel is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or [www.floridaopc.gov](http://www.floridaopc.gov).

**9. Who can answer technical or legal questions?**

For technical questions, contact:

Justin Sowards  
Quality of Service and Engineering  
(850) 413-6844

Sonica Bruce  
Rates and Charges  
(850) 413-6994

Wesley Thurmond  
Accounting  
(850) 413-6443

For legal questions, contact:

Ryan Sandy  
(850) 413-6856

**10. How can I follow the service hearings and Commission Conferences?**

You can watch the service hearings and Commission Conferences live from the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Look for the "Watch Live and Archived PSC Events" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

**11. When will the PSC make a decision?**

After the technical hearing is completed, the PSC staff will file a recommendation with the Commission that addresses Sunshine's proposed revenue increase. The Commissioners will then vote on this matter at a future Commission Conference.

Based on the Commission's decision on Sunshine's proposed revenue increase, staff will prepare another recommendation that addresses the specific rates to be charged to each class of customers. The Commission will then vote on Sunshine's rates at a future Commission Conference.

## PSC Commissioners



COMMISSIONER  
Andrew Giles Fay



COMMISSIONER  
Art Graham



CHAIRMAN  
Mike La Rosa



COMMISSIONER  
Gary F. Clark



COMMISSIONER  
Gabriella Passidomo

### Sunshine Water Services Company Monthly Water Rates

	Utility Current Rates	Utility Proposed Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8"x3/4"	\$13.57	\$16.63
3/4"	\$20.36	\$24.95
1"	\$33.93	\$41.58
1-1/2"	\$67.85	\$83.15
2"	\$108.56	\$133.04
3"	\$217.12	\$266.08
4"	\$339.25	\$415.75
6"	\$678.50	\$831.50
8"	\$1,085.60	\$1,330.40
10"	\$1,967.65	\$2,411.35
<b><u>Gallage Charge - Residential Service</u></b>		
0 - 4,000 Gallons	\$1.90	\$2.33
4,001 - 12,000 Gallons	\$2.84	\$3.49
Over 12,000 Gallons	\$4.76	\$5.84
<b><u>Charge per 1,000 gallons - General Service</u></b>	\$3.23	\$3.96
<b><u>Private Fire Protection</u></b>		
Base Facility Charge by Meter Size		
1-1/2"	\$67.85	\$83.15
2"	\$108.56	\$133.04
3"	\$217.12	\$266.08
4"	\$339.25	\$415.75
6"	\$678.50	\$831.50
8"	\$1,085.60	\$1,330.40
10"	\$1,967.65	\$2,411.35

<b>Sunshine Water Services Company Monthly Wastewater Rates</b>		
	<b>Current Rates</b>	<b>Proposed Rates</b>
<b><u>Residential Service (RS1)</u></b>		
All Meter Sizes	\$34.99	\$40.59
Charge per 1,000 gallons 8,000 Gallon Cap	\$5.59	\$6.48
<b><u>Residential Service (RS2) - (Mid-County/Tierra Verde)</u></b>		
All Meter Sizes	\$70.01	\$81.22
Charge per 1,000 gallons 16,000 Gallon Cap	\$5.59	\$6.48
<b><u>Residential Service (RS3)</u></b>		
Flat Rate	\$62.95	\$73.03
<b><u>Residential Service (RS4) - (Mid-County/Tierra Verde)</u></b>		
Flat Rate	\$125.91	\$146.07
<b><u>General Service (GS1)</u></b>		
Base Facility Charge by Meter Size		
5/8"X3/4"	\$34.99	\$40.59
3/4"	\$52.49	\$60.89
1"	\$87.48	\$101.48
1-1/2"	\$174.95	\$202.95
2"	\$279.92	\$324.72
3"	\$559.84	\$649.44
4"	\$874.75	\$1,014.75
6"	\$1,749.50	\$2,029.50
8"	\$2,799.20	\$3,247.20
10"	\$5,073.55	\$5,885.55
<b><u>General Service (GS2) - (Mid-County/Tierra Verde)</u></b>		
Base Facility Charge by Meter Size		
5/8"X3/4"	\$70.00	\$81.21
3/4"	\$105.00	\$121.82
1"	\$175.00	\$203.03
1-1/2"	\$350.00	\$406.05
2"	\$560.00	\$649.68
3"	\$1,120.00	\$1,299.36
4"	\$1,750.00	\$2,030.25
6"	\$3,500.00	\$4,060.50
8"	\$5,600.00	\$6,496.80
10"	\$10,150.00	\$11,775.45

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<b>Sunshine Water Services Company Monthly Wastewater Rates</b>		
	<b>Current Rates</b>	<b>Proposed Rates</b>
<b><u>Charge per 1,000 gallons - General Service</u></b>	\$6.70	\$7.77
<b><u>General Service (GS3)</u></b>		
Flat Rate	\$62.95	\$73.03
<b><u>General Service (GS4) - (Cross Creek HOA)</u></b>		
Flat Rate - (905 ERCs)	\$56,969.75	\$66,092.15
<b><u>General Reuse Service (GRS1)</u></b>		
	\$0.00	\$0.00
<b><u>Residential Reuse Service (RRS1)</u></b>		
All Meter Sizes	\$10.21	\$11.84
Charge per 1,000 gallons	\$1.92	\$2.23
<b><u>Bulk Service (BS1) - (DeeAnn Estates)</u></b>		
All Meter Sizes - (58 ERCs)	\$2,029.42	\$2,354.22
Charge per 1,000 gallons	\$5.59	\$6.48

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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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